

City of Atlanta, Georgia, Selects Tyler Technologies' EnerGov Solution

Software to manage business licenses and regulated services for city

PLANO, Texas (July 19, 2018) – [Tyler Technologies, Inc.](#) (NYSE: TYL) announced it has signed an agreement with the city of Atlanta, Georgia, for Tyler's EnerGov™ civic services solution. The agreement includes EnerGov Citizen Self Service, EnerGov Permitting and Land Management, EnerGov Licensing and Regulatory Management, Tyler Cashiering™, Esri® GIS integration, and EnerGov iG Workforce mobile apps.

Among many other critical processes, the city's Office of Revenue manages applications for business licensing and excise tax, which includes administering, issuing and renewing licenses, and collecting annual payments related to them. The city is currently using an in-house application for these processes, but the application lacks the functionality to keep up with the growing needs of the city's staff.

Tyler responded to an RFP from the city seeking a solution that would manage the city's business licenses and regulated services. The city ultimately selected Tyler because of EnerGov's strong reporting and analytics offering, advanced self-service capabilities for citizens, open architecture design, and robust GIS platform.

EnerGov licensing and regulatory management suite will manage and process approximately \$400 million in annual business tax and licensing related revenues for Atlanta. The solution will also process, renew, and send out payments related to licenses completely online, which wasn't possible before. EnerGov's open architecture will easily integrate with the city's various systems, which will streamline processes for its staff.

"Tyler's EnerGov solution is designed to automate and centrally connect critical processes, so the city can better serve its staff and its constituents," Rusty Smith, general manager of Tyler's EnerGov solution. "We look forward to making it easier to do business with the city of Atlanta by expanding online services and bringing efficiencies to allow the city to better manage, track, and analyze its business licenses and regulated services."

Atlanta is the capital of Georgia and is home to 5.8 million people. It is the ninth-largest metropolitan area in the United States. Tyler also provides its iasWorld® appraisal and tax administration solution and Odyssey® case management and jail management systems to Fulton County, which includes the city of Atlanta.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, Australia, and other international locations. In 2017, Forbes

City of Atlanta, Georgia, Selects Tyler Technologies' EnerGov Solution

July 19, 2018

Page 2

ranked Tyler on its "Most Innovative Growth Companies" list, and Fortune included Tyler on its "100 Fastest-Growing Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

###

Contact: Jennifer Kepler

Tyler Technologies

972-713-3770

Jennifer.Kepler@tylertech.com

18-43