

North Carolina Courts Agreement Marks 15th Statewide Odyssey Contract

Largest SaaS agreement to date for Tyler Technologies enables “virtual courthouse” with statewide e-filing and online access to justice

PLANO, Texas (July 25, 2019) – [Tyler Technologies Inc.](#) (NYSE: TYL) announced today that it has signed an agreement, valued at nearly \$85 million over 10 years, with the North Carolina Administrative Office of the Courts (NCAOC) and North Carolina Judicial Branch for several products from Tyler’s Odyssey® suite, including Odyssey Case Manager™, Odyssey File & Serve™, and Odyssey Attorney Manager™. This agreement is Tyler’s largest ever software-as-a-service (SaaS) agreement and will be the largest statewide Odyssey implementation by population.

In 2017, the [North Carolina Commission on the Administration of Law & Justice \(NCCALJ\)](#) conducted a comprehensive review of North Carolina’s court system and provided recommendations for improving the administration of justice. The NCCALJ Technology Committee recommended the development of the state’s eCourts Strategic Technology Plan and the creation of an Integrated Case Management System (ICMS). The North Carolina Judicial Branch envisions a court system that will fulfill the vision of a 21st century courthouse – where technology is used to enhance efficiency, effectiveness, and timeliness of process, leading to greater public access to and increased confidence in the courts.

“Creating an electronic statewide court system is a major undertaking,” said McKinley Wooten, NCAOC interim director. “We are thrilled to make this leap forward with Tyler’s Odyssey solution to help us achieve our vision of a virtual courthouse, where paper processes are a thing of the past and efficiencies are gained by Judicial Branch offices across North Carolina. Ultimately, we are leveraging technology to provide greater access to the courts.”

Following a multi-year, competitive, and nationwide procurement, the NCAOC selected Tyler to provide the ICMS and support the components of a virtual courthouse, including statewide e-filing, enabling paperless processes, automating workflows, and supporting online access to the judicial system.

“North Carolina’s vision of a unified electronic courts environment aligns with Tyler’s vision to enhance the experience for everyone impacted by the justice system in the state,” said Rusty Smith, president of Tyler’s Courts & Justice Division. “We look forward to helping North Carolina empower its legal community – including judges, court staff, clerks, district attorneys, public defenders, attorneys, and the public – with tools that will improve all aspects of court case management.”

North Carolina is the nation’s ninth most populous state with more than 10 million residents. The agreement with the NCAOC marks Tyler’s 15th statewide agreement for Odyssey. Tyler’s Odyssey solutions accurately handle millions of court case transactions every week and serve more than 45% of the U.S. population.

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is the largest and most established provider of integrated software and technology services focused on the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 21,000 successful installations across 10,000 sites, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. A financially strong company, Tyler has achieved double-digit revenue growth every quarter since 2012. It was also named to Forbes' "Best Midsize Employers" list in 2018 and recognized twice on its "Most Innovative Growth Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tylertech.com.

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Contact: Jennifer Kepler
Tyler Technologies
972-713-3770
Jennifer.Kepler@tylertech.com

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