



## Tyler Technologies Expands Online Dispute Resolution to British Columbia, Canada

*Legal Services Society in British Columbia using Tyler's Modria for parenting plans*

**PLANO, Texas** (July 30, 2019) – [Tyler Technologies Inc.](#) (NYSE: TYL) announced today that the Legal Services Society (LSS) in British Columbia, Canada, has successfully gone live with Tyler's Modria® online dispute resolution (ODR) solution, representing Tyler's first Modria installation in Canada.

LSS had previously deployed part of the Modria solution as part of its MyLawBC guided pathways legal self-service site and dialogue tool for separating couples to make legally binding separation agreements. The deployment of the new MyLawBC Family Resolution Centre on the complete Modria solution represents an expansion of the LSS and Tyler relationship.

“As a legal aid provider, our goal has been to provide all British Columbians, but especially those with low incomes, equal access to justice,” said Sherry MacLennan, vice president, Public Legal Information and Applications, Legal Services Society. “We recognized a great opportunity to partner with the world's leading ODR platform, Modria, to help our clients effectively and conveniently resolve family cases through technology. We are excited about the benefits that it will bring to our community.”

Tyler's Modria solution provides British Columbians a free and effective way to resolve some family law matters instead of having to go through the traditional court system. LSS's MyLawBC Family Resolution Centre helps parents make a parenting plan that is in the best interest of their children. Parents can create the plan entirely online at their convenience. They also have the option to request help from a professional, trained mediator at no cost. Tyler's Modria solution makes this process seamless for parents, helping them come to a fair and agreeable resolution.

After launching their MyLawBC Family Resolution Centre, LSS became part of Tyler's growing worldwide Modria client base and can now share experiences with other Modria clients in the U.S. and around the world. Through Tyler Community, Tyler's 24/7 information portal for clients, LSS has already been connected to and gained knowledge from Modria user Clark County, Nevada, which went live with self-serve parenting plans in 2018 and shared its experience using Modria with LSS. LSS is also collaborating with FairWay Resolutions in New Zealand.

“We're thrilled to establish a presence for Tyler's Modria solution in Canada and to bring the power of online dispute resolution to all in British Columbia,” said Jamie Gillespie, general manager of Tyler's Modria solution. “Through this installation, we can enable greater access to justice for these residents as they develop mutually beneficial parenting plans.”

British Columbia is Canada's westernmost province, located between the Pacific Ocean and the Rocky Mountains. It is home to approximately 5 million people and is Canada's third most populous province.

**About Tyler Technologies, Inc.**

Tyler Technologies (NYSE: TYL) is the largest and most established provider of integrated software and technology services focused on the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 21,000 successful installations across 10,000 sites, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. A financially strong company, Tyler has achieved double-digit revenue growth every quarter since 2012. It was also named to Forbes' "Best Midsize Employers" list in 2018 and recognized twice on its "Most Innovative Growth Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at [tylertech.com](http://tylertech.com).

**About Legal Services Society**

The Legal Services Society provides legal aid in British Columbia. Created by the Legal Services Society Act in 1979, LSS is a non-profit organization that is a separate legal entity from government. Our priority is to serve the interests of people with low incomes. LSS is funded primarily by the provincial government and receives grants from the Law Foundation and Notary Foundation. Legal representation services are available for financially eligible people with serious family, child protection, or criminal law problems. Public legal education and information (PLEI) is integral to our services. PLEI includes legal information, triage, and community referrals. Legal information and outreach services are delivered by intake workers, legal information outreach workers (LIOWs), an Aboriginal community legal worker (ACLW), local agents, and community partners. We provide information through our LSS website, Family Law in B.C. website, Aboriginal Legal Aid in B.C. website, and MyLawBC website.

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