

West Virginia DMV Helps Citizens Skip the Trip with Gov2Go

Citizens can now receive personalized vehicle registration renewal reminders on their phones

CHARLESTON, W.Va. - Renewing vehicle registrations just got easier for West Virginia citizens. Gov2Go, a technology platform that makes it easier to interact with all levels of government, now features a "Skip the Trip" to the DMV option by allowing citizens to track and complete vehicle registration renewals using their cell phones.

Gov2Go makes it easy for customers to get started by providing multiple options. Citizens can visit www.getgov2go.com to access the website or to download the mobile app. Alternatively, citizens can also renew their vehicle registration via the DMV's Self-Service Portal at dmv.wv.gov and check the box on the confirmation screen confirming enrollment in Gov2Go. An email will be sent with a link to complete the Gov2Go enrollment and the renewed vehicle will automatically be added to the citizen's profile.

After completing their Gov2Go enrollment, citizens can:

- Easily save multiple vehicles to their profile - just enter the title and plate number and the reminder is instantly added to the personalized timeline.
- Avoid missing renewal deadlines because Gov2Go will remind them that their registration is due in plenty of time—two months before their renewal month.
- Expand their options to economically renew vehicle registrations.
- Eliminate the need to drive and wait in line to perform renewals - the card and decal are mailed.
- Subscribe for other reminder and alert services such as county and state tax deadlines, state elections and voter information, and business filings.

"DMV strives to provide the best customer service possible by making many necessary transactions, such as vehicle registration renewals, available from the comfort and convenience of home, or at a local kiosk," said DMV Commissioner Adam Holley. "Gov2Go's new cell phone reminder system will encourage customers to *Skip the Trip*, which reduces wait times in offices and increases convenience for citizens."

A unique feature of Gov2Go is that it isn't just a single-purpose application.

"One of the biggest barriers to finding government resources is that citizens have to first know which entity and agency are responsible for providing it," said West Virginia Interactive (WVI) President and General Manager, Ian McQuinn. "Gov2Go removes that barrier by bringing government interactions into one platform."

Available in all 50 states, the Gov2Go platform is designed to expand and adapt with future technologies.

About WV.gov

WV.gov is the official website of the state of West Virginia (www.wv.gov) and is the result of an innovative public-private partnership between the state and West Virginia Interactive. West Virginia Interactive works with state and local government agencies to build and manage interactive online services and is a subsidiary of digital government firm NIC (NASDAQ: [EGOV](http://www.egov.com)).

About NIC

NIC Inc. (Nasdaq: EGOV) launched the digital government industry in 1992, and continues to lead it, providing a secure payment engine and thousands of digital government solutions across a network of more than 6,000 federal, state, and local government agencies. In addition, NIC is a leading provider of outdoor recreation solutions, with 1 out of 6 hunting and fishing licenses in the United States sold using an NIC service. The Company launched the nation's first personal assistant for government and comprehensive mobile platform, Gov2Go®, as well as the innovative, data-driven prescription drug monitoring platform, RxGov®. More information is available at www.egov.com.

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