

Tyler Technologies' MicroPact Global Alliance Members Secure Major Vocational Rehabilitation and Employment Contract

SBG Technology Solutions teams with Chainbridge Solutions Inc. to provide case management technology to the U.S. Department of Veterans Affairs Vocational Rehabilitation and Employment Agency

PLANO, Texas (March 17, 2020) – [Tyler Technologies, Inc.](#) (NYSE: TYL) congratulates a consortium of its partners for their recent win to provide a commercial Vocational Rehabilitation & Employment case management solution to the U.S. Department of Veterans Affairs (VA), Veterans Benefits Agency, Vocational Rehabilitation & Employment (VR&E) Service.

SBG Technology Solutions Inc., Chainbridge Solutions Inc., Cognosante, and Atlas Research, all members of the MicroPact Global Alliance partner program, have teamed up to provide the case management solution to the Veterans Administration. The completed project will be hosted on Amazon Web Services (AWS) and will feature 2,500 seats of Tyler's Entellitrak® solution, the only case management platform purpose-built to meet the unique needs of government.

As an established vendor to the VA, SBG, the prime contractor, will manage the implementation and monitor ongoing system operations. Chainbridge, with its extensive experience in configuring Entellitrak solutions, will take the lead on system development. The teams will be aided by Atlas Research, which will focus on the human centered design aspects of the system, and Cognosante, which will provide hosting design and staff augmentation support.

The delivered solution will leverage the Entellitrak case management platform to allow VR&E's nearly 1,000 Vocational Rehabilitation Counselors (VRC) to manage cases effectively through automated business processes. The solution will alleviate administrative functions, allowing VRC more time to engage with program participants. It will provide a holistic view of each program participant as he or she moves through a plan of services to employment and to case closure.

“We are grateful for the opportunity to help the Department of Veterans Affairs more efficiently serve our nation's veterans with service-connected employment challenges,” said Carlos Del Toro, president & CEO at SBG Technology Solutions, Inc. “And we are also excited to continue our relationship with our partners, deploying Entellitrak-based solutions together.”

Aarti Smith, president and CEO of Chainbridge Solutions, agreed, saying, “Chainbridge Solutions is extremely honored to be a member of Team SBG. The collaboration amongst the team members will result in a rich and robust solution for the Department of Veterans Affairs. We are excited to be developing a solution for our veterans, ultimately helping them thrive after completing their service to our country.”

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Tyler's MicroPact Global Alliance program equips partners to sell, configure, and maintain Entellitrak-based solutions. One of the program's stated goals is to help partners "advance toward self-sufficiency," in their ability to win and execute Entellitrak-based business. To that end, partners are offered in-depth training and certification, as well as access to all of the same product development resources that Tyler's employees use.

Quarterly Global Alliance enablement forums provide the opportunity for partners to engage with Tyler's Entellitrak experts and to network with one another.

"This contract award for SBG, Chainbridge, Atlas Research, and Cognosante, secured independently of Tyler and MicroPact's participation, demonstrates the effectiveness of the Global Alliance program," said Brian Combs, senior vice president and general manager of Tyler's Federal Division.

The new solution will help the VA succeed in its mission to provide comprehensive services and assistance necessary to enable veterans with service-connected disabilities and employment challenges to obtain and maintain stable and suitable employment.

"Automated case management solutions help agencies streamline administrative tasks so they can focus on providing services. The Department of Veterans Affairs is making an investment that will have an impact on the quality of life for thousands of veterans who rely on VR&E services," said Stephanie Kuhnel, vice president of the Health, Human Services, and Benefits portfolio from Tyler's Federal Division. "It is a very exciting program, and a great win for our MicroPact Global Alliance partners. In fact, with this award Chainbridge moves to the top tier of our program as a Platinum partner."

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 26,000 successful installations across more than 10,000 sites, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. A financially strong company, Tyler has achieved double-digit revenue growth every quarter since 2012. It was also named to Forbes' "Best Midsize Employers" list in 2019 and recognized twice on its "Most Innovative Growth Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tylertech.com.

About SBG Technology Solutions

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Founded in 2004, SBG Technology Solutions (SBG) has emerged over the past twelve years as a premiere small government contractor. Providing innovative and cost-effective solutions to federal agencies and commercial clients over the past 15 years, SBG has established a diverse client base and strong portfolio of proven performance and expertise.

About Chainbridge Solutions Inc.

Chainbridge Solutions Inc. is an SBA 8(a) minority, woman-owned small business, providing mission critical workflow automation solutions to federal customers. Founded in 2010, Chainbridge Solutions specializes in the design, development, and successful deployment of innovative Case Management Systems. Chainbridge Solutions leverages technologies such as Artificial Intelligence, Robotic Process Automation, and Machine Learning to deliver the next generation of case management solutions.

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