

## City of Tigard, Oregon, Seeks to Improve Efficiency with Integrated Suite of Tyler Technologies SaaS Solutions

*Tyler solutions to streamline city workflows and increase transparency for residents*

PLANO, Texas - [Tyler Technologies Inc.](#) (NYSE: TYL) announced today that it has signed a multi-year software-as-a-service (SaaS) agreement with the city of Tigard, Oregon, for [several Tyler solutions](#), including Munis® enterprise resource planning (ERP), EnerGov™ civic services, ExecuTime™ time and attendance, MyCivic™ citizen engagement, Tyler EAM™ asset management, and Incode® court solutions.

The city was initially interested in upgrading its asset management solution to one that was more advanced but easy to use for its staff. However, the city decided on a broader suite of products after realizing the benefits of available integrations and cross-functionality it could receive by selecting Tyler's integrated public administration suite.

"We recognized the need for an asset management solution that would increase employee productivity, provide insights into asset lifecycles, and improve citizen engagement," said Mike Nolop, IT manager for the city of Tigard. "When Tyler demonstrated the potential for many of our core systems to work together, we realized the value of implementing multiple Tyler solutions. We look forward to the efficiencies provided by the new solutions both individually and through the integrated nature of the programs."

The suite of cloud solutions will improve the city's workflow in various ways, including

- Full integration between the selected Tyler enterprise solutions
- Enhanced asset reporting and analytics
- Better two-way communication with residents via mobile app access and community portals
- Reduction of duplicate data entry for staff
- Increased transparency and access to city data for constituents

"We appreciate the forward-thinking approach taken by the city of Tigard," said Chris Hepburn, president of Tyler's Enterprise Group. "The solutions selected will work together to improve workflow, simplify decision-making, and provide better communication between the government and the public - taking full advantage of Tyler's Connected Communities vision. We look forward to helping the city experience the benefits of this vision."

The city of Tigard, with a population of more than 54,000, is the 11th largest city in Oregon and is located 10 miles southwest of Portland.

### **About Tyler Technologies, Inc.**

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 27,000 successful installations across more than 11,000 sites, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler has been named to Government Technology's GovTech 100 list five times and has been recognized three times on Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at [tylertech.com](http://tylertech.com).

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