

## Shreveport, Louisiana, Court Goes Live with Tyler Technologies' Enterprise Justice Suite

*Court and city jail in process of realizing Connected Communities vision*

PLANO, Texas - [Tyler Technologies, Inc.](#) (NYSE: TYL) announced today that the Shreveport City Court in Louisiana has successfully gone live with Tyler's [Enterprise Justice](#) suite, including eFile & Serve, Judge Edition, Attorney Manager, Clerk Edition, Enterprise Supervision, and Civil Process solutions.

"Thanks to strong collaboration between our staff and the Tyler team, we were able to transition to Tyler's justice solutions from a decades-old legacy system while retaining all of our historical data," said Bill Whiteside, clerk of court, Shreveport City Court. "We are already starting to see the benefits of having a comprehensive suite of products for our court, including increased efficiency in processing court documents and a streamlined web portal for the community."

In addition to these benefits, the Shreveport City Court is also experiencing the following new capabilities and improvements:

- Enhanced technology to manage all aspects of court administration, including locating case information, creating and viewing dockets, generating forms, and calculating fees
- Improved workflow and task manager to streamline court operations
- The ability to electronically file documents with the court via a secure, web-based portal
- Managing all supervision processes and pretrial services through one solution
- The ability to efficiently handle summons, subpoenas, warrants, and more in a single system

In addition to the city court implementing Tyler's Enterprise Justice suite, the city jail is also in the process of implementing Tyler's Enterprise Corrections and public safety solutions. Once implemented, it will be the first jurisdiction in Louisiana to connect the city court and city jail through fully integrated criminal justice technology.

"Shreveport has proven to be a very forward-looking court. We're pleased to implement our justice solutions to bring increased efficiency to them and excited to help them realize our Connected Communities vision by connecting the court and city jail through technology," said Brian McGrath, president of Tyler's Courts & Justice Division. "Once in place, these two agencies will experience better information sharing to enhance decision making, increase safety, automate processes, and reduce errors, bringing better service to Shreveport's constituents."

Shreveport is located in northwest Louisiana and is the third most populous city in the state after Baton Rouge and New Orleans. It has a population of roughly 188,000.

### **About Tyler Technologies, Inc.**

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 37,000 successful installations across more than 12,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler has been recognized numerous times for growth and innovation, including Government Technology's GovTech 100 list and Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at [tylertech.com](http://tylertech.com).

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