Rules of Conduct for the Annual Meeting

Duke Energy has strived to ensure that shareholders at the online only Annual Meeting have the same rights that they would have had at an in-person meeting and an enhanced opportunity for participation and discourse.

- Shareholders who have submitted proposals for the Annual Meeting are given the choice of recording the presentation of their proposal in advance or presenting their proposal live via a third-party operated conference line.
- A representative of Broadridge Financial Solutions has been appointed as the independent inspector of elections.
- Shareholders who would like to submit questions in writing in advance of the Annual Meeting may do so by visiting our pre-meeting forum at *proxyvote.com* using their 16-digit control number.
- Shareholders participating in the Annual Meeting live via webcast may also submit questions in writing during the Annual Meeting.
- Questions submitted by shareholders will be read during the Annual Meeting unedited. However, questions that are of an inappropriate personal nature or that use offensive language will not be read at the Annual Meeting or answered and posted on our website after the Annual Meeting. Questions regarding technical issues related to the Annual Meeting will be referred to technical support personnel to respond separately.
- We will post answers to all questions received in advance of or during the Annual Meeting, including those questions that we do not have time to answer during the Annual Meeting, on our website at *duke-energy.com/our-company/investors/financial-news* under "05/07/2020 – 2020 Annual Meeting of Shareholders." All unedited questions and the answers to those questions, as well as a video replay of the Annual Meeting, will be available on our website until the release of the proxy statement for the 2021 Annual Meeting.