SVB Financial Group

Interactive Information Service Receives Financing From Silicon Valley Bank

Chicago, IL -- April 25, 2001 -- Silicon Valley Bank, a wholly owned subsidiary of Silicon Valley Bancshares, announced it granted Interactive Information Service Inc. (IIS) a $3.5 million line of credit with $500,000 term loan amortized over 30 months.

IIS, a company integrating interactive voice response and Internet technologies with media services, will be using the financing for working capital purposes.

"Interactive Information Service, Inc. is delighted with our new relationship with Silicon Valley Bank," said Jeffrey Williams, CEO of IIS. "This is a substantial upgrade in the quality of our banking relationship, and we believe we now have a true financial partner to help advise and guide our company's future. This significant enhancement in our credit availability will allow us to self-fund our asset deployment and organic growth plans."

"Silicon Valley Bank serves emerging growth companies that are establishing themselves as market leaders," said Brent Donnell, manager of Silicon Valley Bank's Chicago office. "Interactive Information Service is a recognized leader in the integration of interactive voice response and Internet technologies with media services. IIS' high quality customer base and the long-term relationships that IIS had established with many of those customers impressed us. We have a high level of confidence in management's ability to execute its growth strategy."

About Interactive Information Service, Inc.

Interactive Information Service, Inc. (www.iiserve.com) is a developer of application software that utilizes both Internet technology and Interactive Voice Response (IVR) systems to provide solutions for human resource departments of Fortune 1000 companies worldwide. Specifically, utilizing its world-class software development facilities and award-winning, full service recruitment advertising agency, IIS assists major corporate staffing departments in soliciting, screening and scheduling candidate interviews for a wide variety of positions. The Company has a proven track record in providing its customers a flow of pre-qualified candidates and related information collected during the recruitment process. Through its proprietary products, IIS also provides the unique capability for all companies to centrally manage recruitment advertising activities and related performance metrics on a real-time basis. The Company also provides automated employee benefits election and enrollment services.

About Silicon Valley Bank

Silicon Valley Bank serves emerging growth and middle market companies in targeted niches, focusing on technology and life sciences, while also addressing other specific industries in which it can provide a higher level of service and better manage credit through specialization and focus.

The Bank operates throughout the Silicon Valley: Santa Clara, Palo Alto and Sand Hill, the center of the venture capital community in California. Other regional offices within California include: Irvine, Los Angeles, Napa Valley, San Diego, San Francisco, Santa Barbara, and Sonoma. Office locations outside of California include: Phoenix, Arizona; Boulder, Colorado; West Palm Beach, Florida; Atlanta, Georgia; Chicago, Illinois; Boston, Massachusetts; Minneapolis, Minnesota; Durham, North Carolina; Portland, Oregon; Philadelphia, Pennsylvania; Austin, Texas; Dallas, Texas; Northern Virginia; and Seattle, Washington.

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