SVB Financial Group

Onyx Software Renews Working Capital Facility with Silicon Valley Bank

SEATTLE - November 15, 2001 - Silicon Valley Bank (the "Bank"), a wholly owned subsidiary of Silicon Valley Bancshares, announced today that it has provided a $15 million working capital facility to Onyx Software Corporation (Nasdaq: ONXS) of Bellevue, Washington, a global provider of customer relationship management (CRM) enterprise applications.

"We are please to extend and expand our relationship with Silicon Valley Bank," said Brian Henry, chief financial officer and executive vice president of Onyx Software. "They demonstrated an understanding of our business model and provided a flexible credit facility that's a great benefit to our business."

"Onyx Software and Silicon Valley Bank share a commitment to excellence in customer service," said Art Hiemstra, Silicon Valley Bank's Northwest division manager. "We have been pleased to work with their superior management team and look forward to assisting with their growth strategy."

About Onyx Software
Onyx Software Corp. (Nasdaq: ONXS) is a global supplier of customer relationship management (CRM) enterprise applications that power a company's entire business world, connecting sales, marketing and service organizations with customers, prospects and partners. Through an innovative mix of Internet technology, strategic services and customer commitment, Onyx helps companies create the seamless, branded customer experiences they need to forge competitive advantage and build real business value. Its reliable, scalable, flexible, holistic solutions enable companies to attract, acquire and retain customers and partners across all channels and touch points. Onyx customers include American Express, Broadwing, Commerce One, Credit Suisse, Dreyfus, FirstWorld Communications, Portland Trail Blazers, Prudential Investments and The Regence Group. Get more information at 888-ASK-ONYX or info@onyx.com.

About Silicon Valley Bank
Silicon Valley Bank serves emerging growth and middle market companies in targeted niches, focusing on technology and life sciences, while also addressing other specific industries in which it can provide a higher level of service and better manage credit through specialization and focus.

The Bank operates throughout the Silicon Valley: Santa Clara, Palo Alto and Sand Hill, the center of the venture capital community in California. Other regional offices within California include: Irvine, Los Angeles, Napa Valley, San Diego, San Francisco, Santa Barbara, and Sonoma. Office locations outside of California include: Phoenix, Arizona; Boulder, Colorado; West Palm Beach, Florida; Atlanta, Georgia; Chicago, Illinois; Boston, Massachusetts; Minneapolis, Minnesota; Durham, North Carolina; Portland, Oregon; Philadelphia, Pennsylvania; Austin, Texas; Dallas, Texas; Northern Virginia; and Seattle, Washington.

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