

# **Code of Conduct**

2025





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As members of WD-40 Company, we each have ethical and legal responsibilities to uphold. This Code of Conduct is intended to help us understand them and to provide us with a point of reference to help us all – employees, officers and directors – conduct business and make decisions ethically, legally, responsibly and in accordance with our values. As a global company, we are required to comply with local laws in all jurisdictions in which we conduct business. Some laws may impose higher standards of conduct than the standards set forth in this Code of Conduct. In addition, our Company policies for employees serving in local offices may impose higher standards of conduct. For example, in some jurisdictions, we may impose lower limits on permissible receipt of gifts than the limits included in this Code of Conduct. The standards of conduct set forth in this Code of Conduct are intended to represent minimum standards applicable to all employees. We are all responsible for understanding specific Company policies that apply to each of us.

#### **DOCUMENT:**

WD-40 Company Code of Conduct

#### **DOCUMENT MANAGED BY:**

**Global Ethics & Compliance Committee** 

#### APPROVED BY:

Board of Directors on October 3, 2024

This Code of Conduct has been translated into foreign languages for global distribution to all employees. We are all encouraged to present questions or concerns at any time. Please refer to the information below under the heading "Reporting Concerns" for alternative means by which you may present your questions or concerns. Any communication to the email addresses provided in this Code of Conduct may be presented in your native language.



## A Message from Steve



Greetings,

As a WD-40 Company employee for over 30 years, I have experienced many changes in our organization. One thing that has held constant over the years is our commitment to our values, especially our number one value, which is hierarchical to the others: we do the right thing.

Our values play a critical role in aligning the company on a path towards achieving our goals. Our Code of Conduct sets standards to help us ethically navigate that path. Together these critical tools guide us to ensure we do the right thing in all our daily actions, interactions, and decision-making.

Our Code of Conduct also plays an integral role in sustaining our trusted reputation that we've worked hard to build over the last 70 years. This policy and its principles apply to all WD-40 Company employees, including our Board of Directors. It sets standards for how we should conduct ourselves, both professionally and personally, whenever and wherever we conduct business.

If you encounter a difficult situation that may have ethical implications or could possibly compromise your personal or professional responsibilities, it is imperative that you own it and act on it immediately. First consult this policy and review our values for guidance. No Code of Conduct can encompass every ethical situation that may arise. If you need additional counsel don't hesitate to seek support from your coach or a member of our management team.

Accountability is a key element of any Code of Conduct. As an employee, your role and responsibility in learning, understanding, living our values, and adhering to our Code of Conduct are important. I ask that you read it carefully, seek answers to your questions, share suggestions, and most importantly leverage it to always do the right thing.

Warm regards,

**Steve Brass** 

President, Chief Executive Officer and Board Member



## **Supporting Our Reputation**

The Three Pillars



The reputation of WD-40 Company rests firmly upon three pillars: <u>Our Values</u>, <u>Our Brand</u>, and <u>Honest Public Reporting</u>. Since our Company's founding in 1953, our values have guided us in making uncompromising decisions for the realization of our goals. Our quality assurance and brand protection efforts keep our Company's name synonymous with excellence. Honest and transparent public reporting of financial results and disclosure of information to our investors demonstrate our Company's integrity to the world. Together, these pillars create an enduring base from which we can achieve long-term success.

Our reputation and success depend upon the decisions and actions of our people – all over the world. We are committed to ensuring every action we take honors our values and is in full compliance with the law and this Code of Conduct.



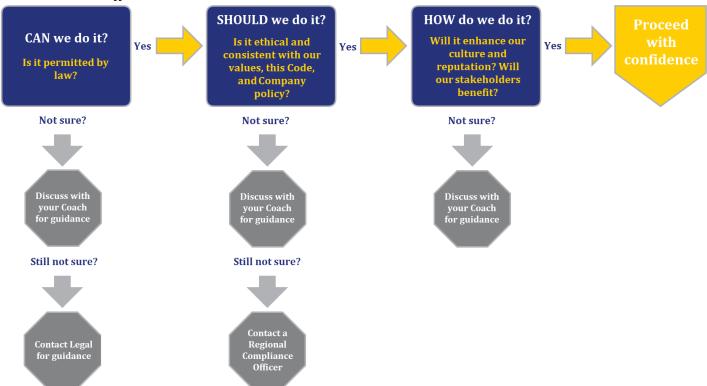
#### Our Values at Work

Just as our Company vision provides us with a sense of direction, our values lead us down the right road. Unless values are lived by and demonstrated in our work and the choices we make every day, they have no meaning. Our values are:

- 1. We value doing the right thing.
- 2. We value creating positive lasting memories in all our relationships.
- 3. We value making it better than it is today.
- 4. We value succeeding together while excelling as individuals.
- 5. We value owning it and passionately acting on it.
- 6. We value sustaining the WD-40 Company economy.

WD-40 Company's values are ranked-ordered to understand priority and to avoid any conflicts. When it is impossible to honor two values at the same time, our first value outweighs all others: we value doing the right thing. For example, it is unacceptable to create a positive lasting memory for a customer if what you're doing is illegal and/or unethical. Similarly, ranking our financial value last does not mean it is unimportant – it is one of our core values – but we do nothing to drive economic value that isn't consistent with all of our other values. Doing the right thing is always at the top of our list and all of our values guide our day-to-day decision-making.

#### How do we make effective decisions consistent with our values?



#### Guidelines for effective decision-making and attention to our values:

- Stop and think One of the most important steps to better decision making is to think ahead. To do so it's necessary to first stop long enough to permit calm analysis.
- Clarify goals Before you choose, clarify your short- and long-term aims.



- Determine facts First resolve what you know, then what you need to know. Be prepared to get additional information and to verify assumptions.
- Develop options Now that you know what you want to achieve and have made your best judgment on the relevant facts, make a list of actions you can take to accomplish your goals.
- Consider consequences Filter your choices through our values. Then identify the stakeholders and how the decision is likely to affect them.
- Choose Talk to people whose judgment you respect. Ask yourself, what would the most ethical person you know do? What decision would you make if you were sure everyone would know?
- Monitor and learn What happened as a result of your decision? If there is a lesson to be learned, make note
  of it.

#### The Strength of Our Brand

Our two most important assets are our people and our brand. Together they represent our good Company name. Our Company name is synonymous with the value, excellence and reputation of our iconic WD- $40_{\odot}$  Brand blue and yellow shield. This Code of Conduct guides us in the protection of our brands and the reputation they represent.

To protect our brands, we protect our registered trademarks and trade secrets and we follow our brand guidelines. Our brand guidelines dictate the manner in which we refer to our branded products, not only on our product labels and in advertising and marketing materials but also in all our external communications, including those via social media.

Our reputation is inside every container of product we produce and sell, every product we market implies a promise: consumers can trust the quality of our brands. Our quality assurance initiatives are not limited to considerations of product quality, but the quality in everything we do.

#### Associated Document:

- WD-40 Company Brand Guidelines
- Trade Secret Notice

#### **Honest and Transparent Public Reporting**

Honest and transparent public reporting is an important pillar of support for our reputation. We rely upon accurate information and strong financial controls to make effective business decisions. Our investors rely on the integrity of our reports and disclosures to maintain their confidence in our business.

What does this mean to us as employees? Although we have finance, accounting, and legal personnel who are responsible for our public reporting, we all share a responsibility for the proper identification and timely reporting of business transactions and for adherence to policies and procedures that allow us to maintain this important pillar of support.

It is WD-40 Company's policy to keep accurate and detailed books, records, and accounts in order to fairly reflect all transactions and the management of Company assets. Ultimately, any transaction that may adversely affect the Company's reputation or that could compromise WD-40 Company's compliance with applicable laws must be avoided.

Employees are encouraged to report any suspected illegal activities or suspected violations of this Code of Conduct. Reports can be submitted to management directly or submitted anonymously through the Reporting Hotline (see



Appendix A). Company policy strictly prohibits retaliation and no Company policy or agreement is intended to limit or discourage reporting of concerns to law enforcement agencies.



## **Ethical Standards**

#### **Guidance For Compliance and Ethical Conduct**



Ethical standards define behavior as right, good, and proper. Ethical standards do not always dictate a single "moral" course of action but provide a means of evaluating and deciding among competing options. The following ethical principles help us filter through those choices:

- Trustworthiness
- Respect
- Responsibility
- Fairness
- Caring
- World and Community Impact
- Sustainability

#### What are we responsible for?

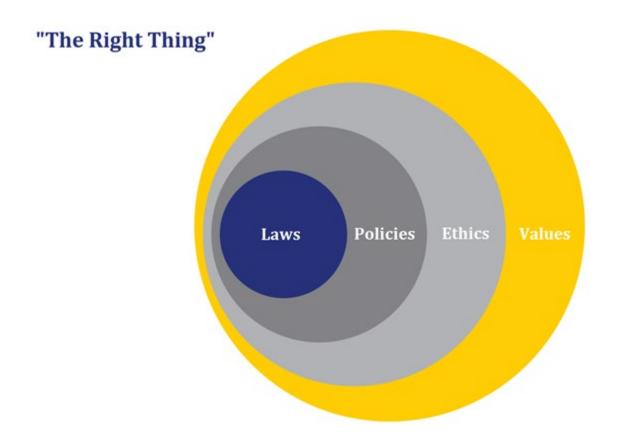
We place great value on the integrity of our people and our business reputation. Even though customs may vary from country to country, honesty and integrity must always characterize our business activity. We will not achieve results at the cost of violating laws or regulations or through unfair or disrespectful dealings. Our adherence to this Code of Conduct is assessed in our performance evaluations through review of our demonstration of our corporate values.



Simply put, we all are responsible for ethical behavior. Ethical behavior requires us to:

- Act in good faith, responsibly, with due care, competence, and diligence, without misrepresenting material facts or allowing one's independent judgment to be subordinated.
- Proactively promote ethical behavior as a responsible partner among peers in the work environment.
- Make decisions based on merits and fairness and not through manipulation, misrepresentation, concealment, violation of confidentiality, or other unfair practices.
- Consider our responsibilities under this Code of Conduct and ensure our consistent compliance with all WD-40 Company policies and procedures.

In summary, to do the right thing, we must be mindful of myriad external and internal considerations simultaneously. Laws and policies may differ in the many geographies where our employees do business. However, our ethics and values are expected to be universally shared by our employees and are most pertinent to the work we do and the way we do it.





#### **Financial Reporting Code of Ethics**

It is essential that we understand our respective roles in assuring financial and public reporting integrity. Ethical behavior, the avoidance of conflicts of interest, honest and complete reporting of transactions, and adherence to internal control requirements are critical elements underlying honest and transparent financial reporting.

The following requirements guide us in our financial reporting responsibilities:

- Provide accurate, complete, objective, relevant, timely, and understandable information for reports and documents that WD-40 Company files with, or submits to, government agencies and in other public communications.
- Comply with rules and regulations of federal/country, state, provincial, and local governments, and other appropriate private and public regulatory agencies.
- Act in good faith, responsibly, with due care, competence, and diligence, without misrepresenting material facts or allowing one's independent judgment to be subordinated.
- Avoid actual or apparent conflicts of interest or unethical conduct that would compromise the accuracy and honesty of financial reports and public disclosures.
- Consistently follow WD-40 Company policies and procedures with respect to record-keeping, reporting and maintenance of transactional matters, including contract and records management and retention requirements.
- Absolutely refrain from fraudulent, mischaracterized or omitted entries in all financial documentation and reporting.
- With the exception of normal and customary petty cash requirements, avoid cash transactions in the conduct of the Company's business.
- Protect and maintain accurate and transparent records relating to all Company assets, including physical property, financial assets, intellectual property and Company information data.
- Provide full cooperation in any internal or external investigation or audit inquiry relating to our business.

The finance team bears a special responsibility for promoting integrity throughout the organization, with responsibilities to stakeholders both inside and outside of the WD-40 Company. The Board of Directors, the executive officers and the finance team members have a special role - both to adhere to these principles themselves and to ensure that a culture exists throughout the Company as a whole - that ensures the fair and timely reporting of WD-40 Company's financial results and condition.

#### Conflicts of Interest

A conflict of interest ("COI") exists when our personal or financial interests could potentially, or do in fact, interfere with our ability to make appropriate, unbiased business decisions in our roles for the Company. Situations where a COI could arise are when an employee takes actions or has interests that may make it difficult to perform Company work objectively and effectively, or when an employee (or family member or close friend) receives improper personal benefits because of an employee's position in the Company. COIs not only include actual conflicts, but also potential conflicts, as well as situations that could create the appearance of a COI.

COIs can involve personal interests, financial interests, or both. Personal interests are generally relationship-based and include both family members and friends (both romantic and/or platonic), while financial interests include,



among other things, personal investments in other companies, outside activities or other employment, and business opportunities. The following are examples of COIs that must be disclosed:

- An employee has a close personal friend who works for a supplier, customer, or competitor;
- An employee has a close family member with an equity investment in a company that is a supplier of WD-40 Company; and
- An employee has a second part-time job working on weekends for another company.

These examples are by no means an exhaustive list of COIs, as there are numerous situations involving personal or financial interests that could lead to a potential or actual COI. These examples may not contain enough information to determine whether an actual COI exists, but they do highlight the need for disclosure: employees should err on the side of caution and when in doubt, please disclose. Only by bringing it to the Company's attention can a COI be appropriately managed. Remember, this is not only for the Company's protection, but also for all of its employees, officers, directors, agents, marketing distributors, and other closely-related third parties.

Please see the Company's *Conflict of Interest Policy* for more information as well as procedures for disclosure and policy acknowledgement.

As employees, we devote our undivided service to the Company for the performance of our assigned responsibilities. While we are employed by the Company, we may not accept employment with or otherwise provide services to a competitor, supplier or vendor, or a customer of the Company. Subject to local laws, local requirements and your employment agreement as applicable, outside activities, interests, and employment are otherwise acceptable so long as they do not interfere with your job and expected performance, involve conflicts of interests for your job, involve use of Company resources, assets or commercial relationships, or otherwise risk damage to the Company's reputation. If you are unsure about whether such outside activities are permitted, please speak to your coach or relevant Human Resources personnel.

#### Associated Policies:

• Conflict of Interest Policy and Disclosure Form

#### **Gifts, Hospitality and Charitable Donations**

Company recognizes that gifts, hospitality and charitable giving (collectively "gifts") can help in establishing or strengthening relationships, both with our customers and business partners, and also with the communities, cities and countries where we live and work, so long as it is done responsibly and in compliance with laws and our policies. Employees should keep in mind the following main points with respect to gifts:

- Appropriate: Gifts, whether given or received, must be consistent with our Company values. Lavish gifts, meals, entertainment and travel expenditures are prohibited.
- Budgeted: Giving gifts must be within the giving employee's budget authority.
- Legitimate: Giving or receiving gifts must have a legitimate business purpose, and cannot be for personal benefit or to improperly influence a business decision;
- Value Limits: The value of a gift (whether giving or receiving) should not exceed the lower of \$500 or the applicable value limit established by the Company's local office.
- No Government Officials: Gifts to government officials are prohibited. Please note that government officials are able to accept de minimis promotional items (such as hats, t-shirts, pens, miniature-sized product samples) or snacks and refreshments provided at widely-attended Company-sponsored public events, as these are excluded from the definitions of gifts and hospitality under the Company's *Gift*, *Hospitality and Charitable Donations Policy*.



- No Cash: Gifts of cash (including cash equivalents such as gift cards or prepaid credit/debit cards) are prohibited.
- Properly Recorded: All employees are responsible for ensuring appropriate documentation for giving or receiving gifts.

Please note that local laws may be more restrictive and if there is a conflict between the Company's *Gift, Hospitality* and *Charitable Donations Policy* and local laws, the more restrictive requirement governs. It is every employee's responsibility to check with the Company's local office manager or Regional Compliance Officer with questions or to seek clarification.

Giving or receiving gifts or hospitality having a fair market value in excess of USD \$200 (or local currency equivalent) should be discussed with your coach prior to giving or accepting.

Please refer to the Company's *Gift, Hospitality and Charitable Donations Policy* for all requirements, prohibitions, and further details for gifts.

#### Associated Policies:

- Gift, Hospitality and Charitable Donations Policy
- Conflict of Interest Policy and Disclosure Form
- Anti-Corruption Compliance Policy

#### **Export Control and Trade Sanctions Compliance**

The Company is committed to complying fully with all applicable laws and regulations related to export controls and trade sanctions, both in the U.S. and other jurisdictions where we conduct business. These laws and regulations—which are constantly changing to reflect changes in global circumstances—can restrict or prohibit where, with whom, and how we conduct our business around the globe. Failure to comply with these laws can lead to business disruption, harm to the Company's reputation, loss of export privileges, and/or significant civil and criminal penalties. The Company is therefore committed to regularly screening all current and potential customers and vendors to ensure compliance.

Our employees are our first line of defense in identifying and preventing potential sanctions or export control violations, and it is everyone's responsibility to protect against such violations, including directors, officers, employees, and consultants of the Company and to report any concerns to your coach, the General Counsel, a Regional Compliance Officer, or a member of the Global Ethics and Compliance Committee or via the Reporting Hotline. Please see our *Export Control and Trade Sanctions Compliance Policy* for more policy details and procedures related to screening.

#### Associated Policies:

- Export Control and Trade Sanctions Compliance Policy
- Anti-Corruption Compliance Policy

#### **Anti-Corruption**

WD-40 Company expects compliance with the highest ethical standards including all applicable anti-corruption laws, including, but not limited to, U.S. Foreign Corrupt Practices Act of 1977, U.K. Bribery Act of 2010 and other anti-corruption laws and regulations of countries in which we do business, and the Company's Anti-Corruption Compliance Policy in the conduct of its business. The Company values integrity and transparency and has no



tolerance for corrupt activities of any kind, whether committed by Company employees or by third parties acting for or on behalf of WD-40 Company.

In general, unauthorized payments, or acts that create the appearance of promising, offering, giving or authorizing payments prohibited by Company policies or applicable laws, are not tolerated. More specifically, payments or gifts of money or anything of value to individuals, whether government officials or employees of another business, for the purpose of influencing actions, inducing a violation of duty, or securing an improper advantage to obtain or retain business for the Company are prohibited. Note that this prohibition does not include properly approved promotional programs or business-related gifts and hospitality activities that comply with the Company's *Gift, Hospitality and Charitable Donations Policy*.

Because anti-corruption laws apply to the conduct of both Company employees and third parties acting for or on behalf of the Company, it is the Company's obligation to "know its partners." The Company must ensure that any third parties with and through whom it conducts business acknowledge and agree to comply with Company anti-corruption-related policies.

Employees are reminded that local Company offices may have additional restrictions in order to comply with local laws related to anti-corruption. It is every employee's responsibility to check with the Company's local office manager or Regional Compliance Officer with questions or to seek clarification. Please note that local laws may be more restrictive and if there is a conflict, the more restrictive requirement governs.

#### Associated Policies:

- Anti-Corruption Compliance Policy
- Gift, Hospitality and Charitable Donations Policy

#### **Third-Party Due Diligence**

Because the Company relies on third-party business partners for key aspects of our business operations, our business can be negatively impacted by government actions involving a third party, or other adverse events affecting a third party's ability to perform. The Company is committed to conducting appropriate due diligence on all prospective and current third parties to:

- ensure compliance with applicable legal and regulatory requirements and applicable Company policies;
   and
- aid the Company in managing and mitigating third-party risk.

The Company manages due diligence through initial screening and ongoing monitoring to ensure that current or prospective third parties are not:

- on any global government-sanctioned lists;
- subject to any legal or regulatory enforcement actions;
- associated with politically exposed persons; or
- involved in activities that would prohibit or restrict the Company's ability to engage in a business relationship.

These third-party due diligence procedures apply to all third parties including:

- Vendors (e.g., raw material suppliers, packaging manufacturers, mixers and fillers, warehouses, transporters, agents, or other service providers);
- Marketing distributors; and
- Customers, including both contractual and purchase-order-based buyers.



Because of their significance, any prospective third party being considered for a contractual business relationship that would be classified as Tier 1 under the Company's Global Contract Administration Policy must undergo initial due diligence and review of a detailed diligence report prior to entering into a contract. Company employees are able to initiate Tier 1 due diligence requests by completing a Due Diligence Intake Form available on the Company's internal website.

#### Associated Policies and Procedures:

- Export Control and Trade Sanctions Compliance Policy
- Anti-Corruption Compliance Policy
- Due Diligence Intake Form
- Global Contract Administration Policy

#### **Confidential Information and Trade Secrets**

Confidential information and trade secrets are the Company's most valuable business assets. A trade secret is information that is kept secret and provides economic value or a competitive advantage to the Company and is not readily known or ascertainable by third parties. A trade secret enjoys greater legal protections than other types of confidential information. Trade secrets lose their protection if they are disclosed intentionally or accidentally. Accordingly, trade secrets must be kept secret.

All businesses rely on confidential information. Not only do we need to protect our trade secrets (such as our formulas, manufacturing processes, failed experimentation, scientific research and development, and lists of customers, suppliers and vendors), but we all regularly work with confidential business information that we need to think about as we decide what to share with others. We must respect the confidentiality of information acquired from others in the course of our work except when properly authorized or we are legally obligated to disclose. We need to confirm that we have an appropriate non-disclosure agreement in place before we establish new business relationships with consultants and others with whom we may share our confidential business information, including trade secrets.

It is critical that all employees protect the interests of WD-40 Company by ensuring that all confidential information and trade secrets remain confidential at all times, including when in the workplace, travelling, and working from home. Further, no employee, officer, or director should disclose private or confidential information regarding another employee, officer, or director. Confidential information and trade secrets acquired in the course of one's work is to be used only for legitimate Company business and may not be used for personal advantage.

#### Associated Documents:

- Trade Secret Notice
- Global Electronics & Telecommunications Policy

#### **Protection of Company Property**

The protection of Company property is an important responsibility for every employee. Our business success depends upon the integrity of all our business assets. This includes not only our intellectual property (proper application of our brand guidelines), but also all our physical property, including our offices, computer and telecommunications equipment, vehicles, and supplies. We must use Company property carefully and only for Company business purposes. Theft, embezzlement, or misuse of Company property is a serious offense and will



result in appropriate disciplinary action, up to and including termination of employment. Such misconduct may also result in criminal prosecution.

#### **Insider Trading**

"Insider trading" is a term most of you have heard and probably associate with specific individuals who have been designated as an "insider"— officers, specific employees, and directors —because in the course of their work they have access to material nonpublic or inside information. Insider trading is using such material nonpublic information for personal financial gain (and could include trading to avoid a financial loss). There are special rules and procedures that "insiders" must follow.

**However, "insider trading" rules apply to the entire company**. In the course of your work, you may have access to information about WD-40 Company that is not known to the general public. Maybe you overhear a hallway conversation or come across an email or other documents left at a printer or conference room. Never misuse or improperly disclose material nonpublic information about WD-40 Company or another company. The following rules apply worldwide to every employee of WD-40 Company:

- Never buy, sell, or otherwise transact in securities of WD-40 Company or any other publicly traded company when you are in possession of inside information about that company. In addition to stock, securities include options, futures, calls, puts, warrants, debt securities, and any other rights to acquire stock.
- Do not disclose inside information to anyone outside of WD-40 Company including spouses, family members, or friends.
- Only share inside information with others internally on a "need-to-know" basis and ensure the recipient understands the sensitive nature of the information.
- Take care to protect inside information from accidental disclosure.
- Do not engage in "tipping," which means passing along inside information to anyone who may use the information for their financial or other personal benefit.
- When in doubt, just remember: no talking, no telling, no trading and no posting.

Using inside information for your financial or other personal benefit or sharing this information with others in the absence of a need-to-know constitutes a violation of this Code of Conduct and may also violate the law. Employees and directors who violate these rules are subject to dismissal in addition to civil liability and/or criminal prosecution.

#### What is material nonpublic or "inside" information?

Nonpublic information is generally considered "material" if there is a substantial likelihood that a "reasonable" investor would consider it important in a decision to buy, sell or hold securities. Examples include, not limited to:

- company sales / revenue or earnings projections or other guidance,
- financial results,
- a change in the dividend rate or policy,
- stock repurchases or buy-backs,
- significant new business relationships,
- new product launches or significant product developments,
- proposed investments, acquisitions, divestitures or merger transactions,
- important developments in litigation, and
- significant changes to senior management.

Associated Policies:



• Insider Trading Policy and Guidelines

#### **Fair Competition**

The Company is committed to the principles of free markets and compliance with all fair competition laws and regulations in all the jurisdictions where it does business.

Competition law violations can have drastic consequences for the Company including:

- government investigations which are lengthy and costly;
- significant fines and costs, including treble damages in the U.S. and 10% of the Company's worldwide turnover in the European Economic Area ("EEA");
- criminal liability for the Company and involved employees;
- compensation claims by our customers and competitors; and
- damage to our reputation and commercial relationships.

Very broadly, global fair competition laws generally prohibit unreasonable restraints of trade, monopolization, unfair methods of competition, deceptive business practices, and mergers that lessen competition. Each jurisdiction has different laws relating to competition; if you are in any doubt, **please seek legal help** (see below). With regard to the Company's products and business models, the following areas are especially important from a competition law perspective:

- 1. Restrictions with Marketing Distributors (MDs) and Customers. Any conditions or restrictions the Company imposes on its MDs and its direct customers may violate fair competition laws. These include:
  - pricing restrictions, such as requiring an MD or direct customer to charge a minimum price to its own customers or consumers;
  - minimum or, in some jurisdictions, maximum advertised price restrictions;
  - exclusive distribution agreements, such as prohibiting an MD from selling a competitor's product, in geographic or product markets where the availability of competing products is limited;
  - in the EEA, restricting sales of products cross-border once they have been lawfully placed on the market;
  - in some cases, dual distribution restrictions, including prohibiting an MD from selling to the Company's direct customers.
- 2. Tying and Bundling Arrangements. Tying (e.g., requiring the purchase of a second product after an initial purchase) and bundling (e.g., selling multiple products together at a discounted price) are common in the retail markets for the Company's and its competitors' products. However, there are certain circumstances where these actions could trigger antitrust scrutiny if it involves improperly leveraging market power in one product market in another market.
- 3. Dealing with Competitors. It is strictly prohibited and illegal for any Company employee to enter into any agreement, arrangement or understanding, whether explicit or tacit, with any of our competitors that may eliminate or limit competition. This includes matters of pricing, market geographies, and bid terms. The Company also cannot be seen as a "conduit for information" between competitors. For example, the Company must be careful when arranging meetings with third parties who are competitors of each other (e.g., the Company's fillers). If you are in doubt, **please seek legal help** (see below).



- 4. All sensitive (i.e., non-public) information about competitors and their products—especially pricing—must be treated with great care. We expect our employees to:
  - Clearly record sources of competitor information in all communications and documents;
  - Only gather and use competitors' information from the public domain from legitimate sources;
  - Immediately contact the Legal team if they acquire a competitor's confidential information unintentionally;
  - Avoid seeking competitor's confidential information from new employees or otherwise; and
  - Be particularly vigilant regarding such information at trade association meetings or other industry events where customers and competitors are present and be careful with what you share with third parties.

#### Seek Legal Help:

- Whenever you have questions or need help applying this guidance;
- Before implementing any new or different conditions or restrictions (including on product pricing) with MDs or direct customers:
- Before implementing any tying or bundling activities in new market geographies or with respect to new product lines; or
- If you encounter a situation which may involve the exchange of information with a competitor.
- For help, please call your Legal Representative:

#### [Internal Use Only]

The world of competition law is complicated and has many hidden pitfalls, and the Company expects its employees to always seek legal guidance before implementing any changes that involve any significant anti-competition issues outlined above.

#### **Corporate Disclosure**

As a public company, we are subject to Regulation Fair Disclosure ("Reg. FD"), which prohibits the selective disclosure of material, nonpublic ("inside") information to anyone in the investment community. We strive to provide the public with information that is timely, accurate, transparent, consistent, credible, and in compliance with the applicable legal requirements to which the Company is subject.

There's a big difference between speaking on behalf of the Company and speaking about the Company's brands and products. This distinction is important. WD-40 Company is a global marketing organization and we have a dedicated team of employees and authorized third parties who are tasked with educating customers and end users about our brands and products globally. These brand-related marketing activities are not covered under the scope of the Company's Corporate Disclosure Policy.

The only authorized spokespersons for WD-40 Company are the CEO, CFO, and Vice President of Stakeholder and Investor Engagement. The CEO may designate other employees to speak on the Company's behalf. To prevent the inadvertent disclosure of material, nonpublic information, only designated Company spokespersons may communicate WD-40 Company matters with the news media (traditional or social), investment community (analysts, portfolio managers and stockholders) or industry analysts. In the event a member of the media, member of the investment community, or industry analyst contacts an employee, you must contact the Stakeholder and Investor Engagement department. Employees who are designated subject matter experts are authorized to give interviews within their areas of expertise but should contact the Vice President of Stakeholder and Investor Engagement in advance of engaging with the media, including conducting any "pre-interviews." All inbound



investment or media requests and inquiries to an individual shall be referred to the Stakeholder and Investor Engagement department before any response is given.

In the event you receive an inquiry from outside the Company, you should:

- Be friendly and courteous.
- Not share any information about WD-40 Company or its products.
- Refer the inquiry to the office of Stakeholder and Investor Engagement: [Internal Use Only]

#### Associated Policy:

• Corporate Disclosure Policy

#### **Social Media**

Communication through social networks, blogs, wikis, or other user-generated content can reach millions of people in seconds. Social media is an excellent vehicle for communicating our knowledge and passion for our Company and its brands. However, our Company policy on social media may also apply to an employee's personal social media accounts. If you identify yourself as a WD-40 Company employee on social media, and/or have WD-40 Company vendors, customers or employees as "friends" on your personal social media accounts, it is very important that you review our Global Social Media Policy. When we engage in social media we must do so responsibly and in accordance with the following guidelines:

- Only employees who are specifically authorized and trained to engage in social media <u>on behalf</u> of the Company and/or its brands are permitted to represent the Company and/or its brands in social media.
- When employees choose to post in reference to the Company and/or its brands on their personal social media accounts, employees must disclose that they work for WD-40 Company (#iworkforwd40).
- When posting content, employees should use sound judgment and common sense and always adhere to the Company's values.
- Employees may not post trade secrets, proprietary, material nonpublic, or confidential Company information to the internet.
- Employees should treat the Company, its employees, customers, vendors, competitors, and other stakeholders with respect.
- Employees should be mindful before posting, re-posting, or endorsing (i.e., "share" "re-post" "like" etc.) information about WD-40 Company or its brands. Do not re-post content that does not adhere to our values or is misrepresenting product use (i.e., unsafe or inappropriate uses). In addition, the Company does not wish to deliberately link any of its products to the use of firearms. The concept that "there's no such thing as bad publicity" is a falsehood.
- When posting content, it is critical that employees adhere to the laws governing copyright and fair use of copyrighted material owned by others, including the Company and its brands.
- If an employee posts about the Company and/or its brands or its products on a personal blog or social media site, or something that could reasonably be viewed by others to be speaking on behalf of the Company, the employee must state that any views expressed are solely their own. This disclosure is not required when reposting statements, or posts made by the Company or its spokesperson.
- Because we are publicly traded, employees are prohibited from participating in stock-related message boards and/or chat rooms (example: Reddit) relating to the Company and its stock. In the event you identify an error or other issue within these environments please do not issue public comments; notify Investor Relations at [Internal Use Only].

Associated Policy:



• Global Social Media Policy and its Exhibits

#### **Global Quality**

As an established leader in the consumer products industry, WD-40 Company is committed to its customers. The quality objective is to live our values. Every product we market implies a promise: consumers can trust the quality of our brands.

Each one of us has a responsibility to fulfill that promise. We must take every step to ensure the effectiveness and proper use of our products and to contribute to the communities in which we serve.

#### **Environmental and Social Responsibility**

WD-40 Company is committed to operating in a sustainable manner and being a responsible corporate citizen for the benefit of all our stakeholders.

The Company is committed to conducting its operations in an environmentally responsible manner and in compliance with applicable federal, state, and local laws. As part of its Environmental, Social and Governance program, the Company is establishing environmental goals and integrating carbon reduction targets into its strategic and tactical business activities across the Company. WD-40 Company will always consider the safety of its end users as its primary goal in developing or sourcing products. Our scientists follow product developmental mandatories that outline standard procedures to establish health, safety and compliance profiles for all existing and new products.

We respect and acknowledge internationally recognized human rights principles. Within our Company and throughout our supply chain, we are committed to treating people with dignity and respect. The Company is committed to conducting its business in a manner that respects and promotes the fundamental rights and dignity of all people, in compliance with applicable legal requirements.

#### Associated Policies and Disclosures:

- <u>Conflict Minerals Policy Statement</u>
- Slavery and Human Trafficking Transparency Disclosure Statement
- Slavery and Human Trafficking Policy
- Non-Discrimination Statement
- Freedom of Association Statement
- WD-40 Company Distributor and Supplier Code of Conduct
- Environmental, Social and Governance (ESG Report)
- Chemical and Product Safety Policy
- Anti-Corruption Compliance Policy

#### **Legal and Regulatory Compliance**

WD-40 Company, like any other commercial enterprise, must conduct its business in compliance with numerous laws and regulations. Employees are expected to contribute to the efforts of the Company to remain compliant in the following ways:

- Maintain awareness of laws and regulations that apply to our location and areas of responsibility.
- Consider whether a law or regulation may impact our decision-making.
- Direct questions or concerns to the General Counsel's office.



Examples of the areas of business that are subject to laws and regulations include: employment practices; privacy and data security; production, storage and handling of products; advertising, labeling, and packaging; environmental and safety; product pricing and agreements with competitors (antitrust laws); intellectual property rights; contracting; financial reporting; anti-corruption and anti-bribery; anti-slavery; and conflict minerals.

Associated Policies and Disclosures:

- Anti-Corruption Compliance Policy
- Gift, Hospitality and Charitable Donations Policy
- Conflict Minerals Policy Statement
- Slavery and Human Trafficking Transparency Disclosure Statement
- Slavery and Human Trafficking Policy

#### **Tax Law Compliance**

Tax evasion is a serious offense with serious criminal consequences to those who facilitate tax evasion by any person, including the Company, employees, customers, distributors, and suppliers. The U.K. has adopted the Criminal Finances Act 2017, which requires that the Company adopt appropriate procedures to prevent the facilitation of tax evasion by persons other than the Company. In addition to adhering to our values and high ethical standards as they relate to the Company's tax law compliance, employees can support the Company's efforts to prevent the facilitation of tax evasion by considering business transactions and relationships that increase the risk of tax evasion by bringing such transactions or relationships to the attention of Company leadership and ensuring the Company discharges its obligations in respect of payment of all taxes, levies, duties, rates, contributions, imposts and similar charges.

The following transactions and relationships are some examples of areas of particular risk for the facilitation of tax evasion:

- Proposal to make payments "under the table."
- Invoices that don't match payments made to the vendor.
- Purchase orders or invoices for suspicious goods or services.
- Side payments made to persons other than a vendor or customer.
- Payments made by or to a company in one jurisdiction for goods or services delivered to or received from a different jurisdiction.
- Multiple names for organizations or individuals on contracts, payments, orders and invoices relating to the same goods or services.

Appropriate disciplinary action, as described below in this Code of Conduct, will be applied to any employee who is found to have engaged in any conduct that knowingly facilitates or attempts to facilitate tax evasion by the Company or by any other employee, or any Company distributor, customer, or supplier.

#### **Compliance Training**

At WD-40 Company, we promote and foster a culture of the highest ethical standards, internal controls, and compliance with laws and regulations. This is achieved by ensuring that all part-time and full-time employees are complying with our Code of Conduct and ethical standards. Compliance is everyone's responsibility. Management in each region is responsible for educating, training, and motivating all employees (both full- and part-time) to understand and comply with our Code of Conduct, our ethical standards, and all applicable laws. These trainings and communications help employees understand how the Company manages ethics and compliance matters,



implements corporate-wide training programs, and provides information on ethics and compliance oversight and accountability.

WD-40 Company is committed to upholding our values through our business relationships with our manufacturers, suppliers, and other contract parties. We obtain commitments from our business partners to carry out their obligations to us and on our behalf in a responsible manner according to the terms of WD-40 Company Distributor and Supplier Code of Conduct. Our business partners participate in annual online training and provide annual compliance certification.

#### Associated Policy:

• WD-40 Company Distributor and Supplier Code of Conduct



## **Achieving More Together**

**Growing and Protecting the Company** 



Our Company is committed to providing a healthy, safe, and productive work environment. To ensure each employee is protected and can perform to the best of their abilities, we must follow established policies and procedures and we should all identify and report unsafe conditions, inappropriate behavior, and the violation of any law, regulation, or Company policy.

#### Freedom of Association

WD-40 Company recognizes the rights of our employees to freely associate and openly communicate regarding their working conditions, including the rights of employees to belong to trade unions and engage in collective bargaining. The Company also informs its employees of the Company's support for these rights as part of our periodic updates and communications related to our Code of Conduct and regional employee handbook. The Company is committed to a purpose-driven and value-guided workplace. In the jurisdictions where we do business, we respect and comply with all relevant laws and strive to be an employer of choice and upstanding corporate citizen under all circumstances.



#### Safety, Substance Abuse, and Violence in the Workplace

The Company is committed to providing a safe and healthy workplace for our employees and to observe all applicable laws and regulations in all jurisdictions where our employees reside and work. No employee is required to work at a job that they know is not safe. We all share the responsibility to make health and safety a daily priority. Each of us is accountable for observing the local health and safety rules and practices that apply to our job and for taking precautions necessary to protect ourselves, our colleagues, and our visitors. Laws, regulations, and reporting requirements relating to employee and public safety affect nearly all facets of the Company business.

Similarly, WD-40 Company intends to provide a safe working environment for all employees. The Company views the use and presence of illegal substances and the abuse of other substances as extreme hazards to employees, visitors, customers, and the community.

Further, WD-40 Company is committed to providing a workplace that is free of violence. Acts or threats of physical violence, including intimidation, harassment, and/or coercion, which involve or affect the Company, or which occur on WD-40 Company's property, will not be tolerated.

#### **Discrimination and Harassment-Free Workplace**

At WD-40 Company, we want everyone to feel respected, accepted, connected, supported, and most importantly, included. Our culture of inclusion and belonging is strengthened when our behaviors and norms are guided by our values, which includes doing the right thing. A diverse group of people and ideas in the workplace is essential to our business success. We all benefit from an environment that values and acknowledges contributions from employees with varying characteristics, experiences, and backgrounds.

Likewise, we are committed to maintaining a fair, consistent and inclusive work environment free of unlawful harassment and discrimination. We believe that every employee deserves to be acknowledged for their uniqueness and treated with dignity, enabling us to grow and thrive together. We comply with all local laws and regulations regarding unlawful discrimination. Employees are expected to engage in equal employment opportunity practices and to make all employment decisions based on legitimate, non-discriminatory business reasons. Employees shall not tolerate discrimination or harassment and shall not engage in any discrimination, harassment, and unfair treatment based on race, ethnicity, ancestry, caste, national origin, religion, age, disability, gender, gender identity, marital status, sexual orientation, veteran status, union membership, political opinion, HIV/AIDS status, citizenship status or any other characteristic that might give rise to discrimination.

Various forms of harassment and discrimination are prohibited by law. Behavior that interferes with another's work environment or otherwise creates an offensive, intimidating, disruptive, abusive, or hostile work environment is also prohibited.

It is important for employees who witness or feel they have been unlawfully harassed or discriminated against to immediately report the incident to leadership and/or Human Resources. However, if you are not comfortable reporting through those persons, you may contact the Company's independent, anonymous and secure whistleblower service provider, Convercent, at: <a href="https://app.convercent.com/en-US/LandingPage/a2f1c47f-0339-ec11-a983-000d3ab9f296">https://app.convercent.com/en-US/LandingPage/a2f1c47f-0339-ec11-a983-000d3ab9f296</a>. Alternatively, you can call the toll-free number for your relevant country listed on the landing page of the above website address or as set out in Appendix A to this Code of Conduct.



#### **Employee and Data Privacy**

WD-40 Company respects the privacy of every employee, customer, and or other third party with whom we engage. As such we collect and retain personal information only in accordance with applicable local data privacy laws. It is every employee's responsibility to be familiar with local Company policies relating to data privacy, and computer and electronic device use.

#### Associated Policies:

- Global Employee and Non-Employee Worker Privacy Notice
- Global Electronics & Telecommunications Policy



# Upholding Our Values Enforcement and Reporting



**Global Ethics and Compliance Committee** 

WD-40 Company has established a Global Ethics and Compliance Committee to ensure the Company maintains an effective and robust ethics and anti-corruption program for its global operations. The Committee is presently comprised of the following persons:

[Internal Use Only]



The Committee is subject to the direction of the CEO and reports directly to the Board of Directors and the Audit Committee of the Board. It is the Committee's responsibility to seek to ensure compliance with this Code of Conduct, the Company's Anti-Corruption Policy and other Company policies relating to compliance and ethical conduct. The Committee is also informed and consulted on the investigation of any alleged violation of this Code of Conduct reported to the Committee.

The Company has also designated Regional Compliance Officers to provide guidance to employees in dealing with ethical and compliance-related matters referred to in this Code of Conduct. A list of Regional Compliance Officers is included as Appendix B to this Code of Conduct. Questions regarding our legal and ethics compliance program can also be addressed to the Global Ethics and Compliance Committee at <a href="Internal Use Only">[Internal Use Only]</a>. If you have a legal and ethics violation to report, please see "Reporting Concerns" section below.

#### **Reporting Concerns**

The ethical principles guiding us in ethical decision-making also direct us to seek guidance if we have questions or concerns. They also guide us to report any conduct considered to be a violation of the law, this Code of Conduct or any Company policy. If we remain alert to possible violations or questionable decision-making, we will protect each other from greater harm than if we delay or otherwise decide we should not act.

<u>Ultimately, it is both our right and our responsibility to promptly report unethical or illegal conduct or violations of this Code of Conduct.</u> Although our corporate values promote the prompt reporting of violations, your failure to report a violation of this Code of Conduct by another employee will not, without more, subject you to discipline.

The best approach for handling any suspicion or concern you may have regarding conduct that may constitute a violation of law, this Code of Conduct or Company policy is to bring the matter to the attention of your coach, another leader, a Regional Compliance Officer, or directly to a member of the Global Ethics and Compliance Committee. However, if you are not comfortable reporting through those persons, you may contact the Company's independent, anonymous and secure whistleblower service provider, Convercent, at: <a href="https://app.convercent.com/en-US/LandingPage/a2f1c47f-0339-ec11-a983-000d3ab9f296">https://app.convercent.com/en-US/LandingPage/a2f1c47f-0339-ec11-a983-000d3ab9f296</a>.

Alternatively, you can call the toll-free number for your relevant country listed on the landing page of the above website address or as set out in Appendix A to this Code of Conduct.

We want to know immediately if there are any concerns, questions, or reasonable grounds to suspect Company activities that would be considered, but not limited to, any of the following:

- Misconduct, or an improper state of affairs or circumstances;
- Conduct that constitutes a violation of applicable law;
- Conduct that constitutes a violation of Company policies;
- Conduct that represents a danger to the public or the financial system;
- · Questionable accounting, internal accounting controls or auditing matters; or
- Any conduct described above, even if it is no longer ongoing.

Here are some examples of corrupt, illegal, or other undesirable conduct that should be reported immediately:

- Illegal conduct, such as discrimination, harassment, theft, violence or threatened violence, and criminal damage against property;
- Fraud, money laundering, or misappropriation of funds;
- Offering or accepting a bribe;



- Financial irregularities;
- Failure to comply with, or breach of, contractual, legal, or regulatory requirements; or
- Engaging in or threatening to engage in detrimental conduct against a person who has made a disclosure or is believed or suspected to have made or be planning to make a disclosure.

In order to confidentially and, to the extent permitted by law, anonymously report an issue involving violation of the law, this Code of Conduct or any Company policy, you may use the Reporting Hotline (see Appendix A). Reports to the Reporting Hotline are received in confidence by a third-party company, Convercent. Reports are forwarded to appropriate independent personnel to investigate, and the outcome of the investigation will be reported to the Global Ethics and Compliance Committee.

The Reporting Hotline is available 24/7 and is available in local languages.

#### Associated Policy:

• Reporting and Whistleblower Policy

#### Retaliation

It is very important to understand that the attributes of integrity, fairness, and trust supporting our Company values also lead us to protect any employee who, in good faith, reports any actual or suspected violation of law, this Code of Conduct, or Company policy. The Company is committed to protecting employees who report violations of law, this Code of Conduct, or Company policy in good faith from reprisals or retaliation. Retaliation in any form is strictly prohibited and any retaliatory conduct will result in disciplinary action, up to and including termination of employment.

Specifically, neither the Company nor any officer, director, employee, contractor, subcontractor, or agent of the Company will discharge, demote, suspend, threaten, harass or in any manner discriminate against any employee with regard to employment (a) based upon any lawful action of that employee of the type contemplated by this Code of Conduct, Section 806 or Section 1107 of the Sarbanes-Oxley Act of 2002 or Section 922(a) or Section 748 of the Dodd-Frank Wall Street Reform and Consumer Protection Act, (b) because the employee has provided information to, or assisted in an investigation by (i) supervisory personnel of the Company, (ii) any federal regulatory or law enforcement agency or (iii) any member or committee of the Congress, regarding the activities the employee reasonably believes are a violation of federal fraud laws or any rule or regulation of the SEC, (c) because the employee filed, testified, participated in or otherwise assisted in a proceeding that has been filed or is about to be filed relating to alleged fraudulent activities or violations of SEC rules and regulations, or (d) as otherwise envisaged under local law whistleblowing regimes.

If an employee or other person believes that they have been subject to retaliation because they have taken any of the actions referenced above, or an employee or other person is aware that any such retaliation may have been made against any other employee, the employee or other person should report such conduct to the persons designated to receive a report under these procedures or to a member of the Company's Human Resources department.

#### Associated Policy:

• Reporting and Whistleblower Policy

#### **Investigations**

All reported violations or suspected violations will be investigated promptly and fairly. Employees must provide full cooperation in any investigation. All communications regarding the investigation should be maintained in confidence



to assure the integrity and fairness of the investigation. However, nothing in this Code of Conduct or any other policy or agreement is intended to limit or discourage the reporting of concerns to law enforcement agencies. All reports will be received in confidence and the Company will use appropriate efforts to preserve such confidentiality to the extent consistent with the Company's best interests.

In the event of a government investigation or inquiry relating to possible misconduct or other compliance-related matters, Company employees should consult with the General Counsel. Employees who are required to respond to a government inquiry must provide accurate, complete, and honest responses.

#### Associated Policy:

• Reporting and Whistleblower Policy

#### **Disciplinary Action**

Where a violation of this Code of Conduct or any Company policy is found to have occurred, the Company will consider appropriate disciplinary action based on the severity of the violation, the culpability of the individual and other factors considered relevant under the circumstances. Consistent with country-specific regulations and policies, applicable discipline can range from compensation adjustments, demotion, or change of responsibilities, up to possible termination of employment. Violations may also result in civil and/or criminal liability.

#### Waivers

Any request for a waiver of the application of this Code of Conduct to any action or relationship must be presented to the General Counsel for consideration by the Global Ethics and Compliance Committee. Waivers will be considered and may be granted only where the best interests of the Company can be adequately protected and only where application of the Code of Conduct will otherwise result in particular hardship and/or where there is no viable alternative to the action or relationship.

Any waiver of this Code of Conduct for an executive officer or a member of the Board of Directors must be approved by the Board of Directors. Certain waivers and the reasons for such waiver will be disclosed in a current Securities and Exchange Commission report (on Form 8-K) promptly following the issuance of such waiver.



#### **Appendix A: Reporting Hotline**

WD-40 Company Code of Conduct

#### **Reporting of Questionable Practices**

We expect everyone who works for WD-40 Company and its subsidiaries and branches to comply with our Code of Conduct, our policies and procedures, professional standards, and applicable laws and regulations. Each of us has a responsibility to speak up when we suspect something does not look or feel right, using one of the many channels available within WD-40 Company. Suspected violations of the law, this Code of Conduct or any Company policy, should be reported promptly to your coach, another leader, a Regional Compliance Officer, or directly to a member of the Global Ethics and Compliance Committee. If you are concerned about maintaining confidentiality and anonymity, you may contact the Reporting Hotline through the internet or by phone using the information below.

It is against WD-40 Company policy to retaliate against any employee, officer, or director for good faith reporting of violations of the WD-40 Company Code of Conduct.

WD-40 Company will promptly investigate any reported violations.

#### **Internet Access**

https://app.convercent.com/en-US/LandingPage/a2f1c47f-0339-ec11-a983-000d3ab9f296

#### Phone Access

Country	Carrier	Number	Translated Greeting
Note: For countries not listed here, use the following number. Operator assistance may be required, and charges may apply.	All Carriers	+1 720 514 4400	English, Spanish, Mandarin, Arabic, Russian, French, Armenian, Bengali, Lao, Uzbek
Albania (Tirana)	All Carriers	4 454 1957	Albanian, English, Greek
Algeria	All Carriers	982402369	French
Angola (Luanda)	All Carriers	226434276	Portuguese, English
Antigua	All Carriers	1-855-385-4107	English
Argentina	All Carriers	0800-333-0095	Spanish
Australia	All Carriers	1 800 763 983	English
Austria	All Carriers	0800 281119	German, English
Bahamas	All Carriers	1-855-271-0889	English



Dalamata	All Condon	000.07.400	A 1. ' 1' . 1.
Bahrain	All Carriers	800 06 488	Arabic, English
Bangladesh	All Carriers	(0) 9610 998400	Bengali, Hindi, English
Barbados	All Carriers	1-855-203-6928	English
Belarus	All Carriers	8 820 0011 0404	Russian, English
Belgium	All Carriers	0800 260 39	Dutch, French
Belize	All Carriers	1 800 017 6274	English
Benin (Parakou)	All Carriers	61012482	French, English
Bermuda	All Carriers	1-855-579-9534	English
Bolivia	All Carriers	800 104 008	Spanish, English, Portuguese
Bosnia & Herzegovina	All Carriers	080-083-038	Bosnian, English
Botswana	All Carriers	00269 800 3002 116	English
Brazil	All Carriers	0 800 892 2299	Portuguese
Brazil (Rio de Janeiro)	All Carriers	21 2018-1111	Portuguese
Brunei	All Carriers	801 4144	Malay, English
Bulgaria	All Carriers	0800 46038	Bulgarian, English, Turkish
Burkina Faso	All Carriers	25300026	French, Mossi
Cambodia (Phnom Penh)	All Carriers	23962515	Khmer, English, French
Canada	All Carriers	1-800-235-6302	French, English
Cayman Islands	All Carriers	1-855-475-9296	English
Chile	All Carriers	800-914-012	Spanish
China	All Carriers	400 120 3062	Mandarin
Colombia	All Carriers	01-800-5189703	Spanish



Colombia (Bogota)	All Carriers	13816523	Spanish
Costa Rica	All Carriers	4000-3876	Spanish
Croatia	All Carriers	0800 806 520	Croatian, English
Curacao	All Carriers	9 7889979	English, Dutch, Spanish
Cyprus	All Carriers	8009 4544	Greek, Turkish, English
Czech Republic	All Carriers	800 701 383	Czech
Denmark	All Carriers	8082 0058	Danish
Dominican Republic	All Carriers	1-829-200-1123	Spanish
Ecuador	CNT, Claro and Movistar	1 800 000 138	Spanish, English
Egypt	All Carriers	0800 000 0413	Arabic
El Salvador (San Salvador)	All Carriers	2113-3417	Spanish, English
Estonia	All Carriers	800 0100 431	Estonian, Russian, English
Ethiopia	All Carriers	800-86-1917	Oromo, Amharic, English
Finland	All Carriers	0800 07 635	Finnish
France	All Carriers	0805 080339	French
Georgia	All Carriers	706 777493	Georgian
Germany	All Carriers	0800 181 2396	German
Ghana	All Carriers	24 2426201	English, Akan
Greece	OTE	00800 1809 202 5606	Greek
Greece (Athens)	All Carriers	21-1198-2708	Greek
Grenada	All Carriers	1-855-304-7847	English
Guatemala (Guatemala City)	All Carriers	2378-4832	Spanish



Honduras	Hondutel (fixed), Tigo (mobile)	800-2791-9500	Spanish, English
Hong Kong	All Carriers	800 906 069	Mandarin, Cantonese, English
Hungary	All Carriers	212111440	Hungarian
Iceland	All Carriers	800-4256	Icelandic, English
India	VSNL	000 800 100 3428	Hindi, English, Telugu
India	All Carriers	000 800 100 4175	Hindi, English, Telugu
India (Kolkata)	All Carriers	337-1279005	Hindi, English, Telugu
Indonesia	All Carriers	0800 1503216	Indonesian
Ireland	All Carriers	1800 904 177	English
Israel	All Carriers	1 809 477254	Arabic, Hebrew
Israel (Jerusalem)	All Carriers	2-375-2169	Arabic, Hebrew
Italy	All Carriers	800 727 406	Italian
Ivory Coast	All Carriers	566770939	French, English
Jamaica	All Carriers	1-876-633-1693	English
Japan	All Carriers	0800-170-5621	Japanese
Jordan	All Carriers	0800 22656	Arabic, English
Kazakhstan	All Carriers	8 800 333 3511	Kazakh
Kenya	All Carriers	0800 221312	English, Swahili
Kenya (Nairobi)	All Carriers	20 3892291	English, Kirundi, Amharic, French
Korea, Republic of (South Korea)	All Carriers	080 880 0476	Korean, English
Kosovo – Pristina	All Carriers	38-403-005	Serbian, German, English
Kuwait	All Carriers	227-9501	Arabic, English, Hindi, Nepalese



Kyrgyzstan	All Carriers	00 800 13337 289	Russian
Laos (via Singapore)	All Carriers	+65 3158-9628	English, Mandarin
			_
Latvia	All Carriers	8000 4721	Latvian, Russian
Lebanon *Number is 2- step	All Carriers	01 426 801 then 855- 8659-450	French, English
Lithuania	All Carriers	8 800 30451	Lithuanian, Russian, English
Luxembourg	All Carriers	800-27-311	French
Macau	All Carriers	6825-8516	Portuguese
Macedonia	All Carriers	0800 93894	Macedonian, Albanian, Turkish
Malawi	All Carriers	800 026 9819	English, Chichewa
Malaysia	All Carriers	1548770383	Malaysian
Mali	All Carriers	449 60005	French, Bambara
Malta	All Carriers	800 62781	Maltese, English, Italian
Mauritius	All Carriers	802 049 0005	English
Mexico	All Carriers	800 681 6945	Spanish, English
Moldova	All Carriers	0800 69006	Romanian, Russian, English
Montenegro (Podgorica)	All Carriers	20405815	Montenegrin, English
Morocco (Casablanca)	All Carriers	5204 85014	Arabic, English
Myanmar (Yangon)	All Carriers	1 239 0053	Burmese, English
Namibia (Windhoek)	All Carriers	833300079	English
Nepal	All Carriers	1 800 001 0106	Nepali, English
Netherlands	All Carriers	0-800-022-0441	Dutch
New Zealand	All Carriers	0800-002-341	English



Nicaragua	Claro	001 800 222 5602	Spanish
Nicaragua (Managua)	Claro and Movistar	2248-2265	Spanish
Nigeria	All Carriers	070 80601844	English
Norway	All Carriers	800 62 492	Norwegian, Swedish, English
Oman	All Carriers	800 74295	Arabic, English
Pakistan (Islamabad)	All Carriers	51 8108900	English, Urdu, Farsi
Panama	All Carriers	800 2066	Spanish
Papua New Guinea	Landlines only	861204	English
Paraguay	All Carriers	009 800 542 0162	Spanish
Peru	All Carriers	0800 78323	Spanish, English
Philippines (Manila)	All Carriers	2 86263049	Tagalog, English
Poland	Polish Telecom	00-800-111-3819	Polish
Poland	All Carriers	00-800-141-0213	Polish
Portugal	All Carriers	800 180 367	Portuguese
Qatar	All Carriers	00800 100 801	Arabic, English
Republic of Congo	All Carriers	64000036	English
Romania	All Carriers	0-800-360-228	Romanian, English
Russia	All Carriers	8-800-100-9615	Russian
Saudi Arabia	STC Network phones ONLY	800 814 0282	English, Arabic
Saudi Arabia	Etihad Atheeb, Mobiliy and Zain networks, not STC Network	800 850 0510	English, Arabic
Serbia	All Carriers	0 800 190 167	Serbian, German, English



Singapore	All Carriers	800-852-3912	English, Mandarin
Slovakia	All Carriers	0 800 002 487	Slovak, Czech, English
Slovenia	All Carriers	0 804 88853	Slovenian, English
South Africa	All Carriers	080 098 3612	English
Spain	All Carriers	900 905460	Spanish
Sri Lanka	All Carriers	247 2494	English
St. Lucia	All Carriers	1-844-236-5175	English
Sudan	Zain, MTN, Sudani- Sudatel	15 655 9802	Arabic, English, Tigrinya
Sweden	All Carriers	020 889 823	Swedish
Switzerland	All Carriers	0800 838 835	French, German, Italian, English
Taiwan	All Carriers	00801 14 7064	Mandarin
Tajikistan (Dushanbe)	All Carriers	427 815395	Russian
Tanzania	All Carriers	0800 780 005	Swahili, English
Thailand	All Carriers	1 800 012 657	English, Thai, Burmese
Thailand (Bangkok)	All Carriers	2106 5161	English, Thai, Burmese
Trinidad and Tobago	All Carriers	1-868-224-5814	English
Tunisia	All Carriers	31399185	Arabic, French, English
Turkey	All Carriers	850 390 2109	Turkish
Uganda	All Carriers	206300115	English, Swahili
Ukraine	All Carriers	0 800 501134	Ukrainian
United Arab Emirates	All Carriers	8000 3570 3169	English, Arabic
United Kingdom (includes England,	All Carriers	0 808 189 1053	English



Scotland, Northern Ireland, Wales)			
United States (includes US Virgin Islands, Puerto Rico, Guam)	All Carriers	1-800-461-9330	English, Spanish
Uruguay	All Carriers	000 401 912 22	Spanish, English, Portuguese
Uzbekistan	All Carriers	00 800 120 1246	Uzbek, Russian, English
Venezuela	All Carriers	0800 102 9423	Spanish
Venezuela (Caracas)	All Carriers	212 720 2174	Spanish
Vietnam	Viettel	122 80 390	Vietnamese
Vietnam (Ho Chi Minh)	All Carriers	2844581407	Vietnamese
Zimbabwe	All Carriers	86 4404 1046	English



## **Appendix B: Regional Compliance Officers** WD-40 Company Code of Conduct

[Internal Use Only]