



NEWS RELEASE

Paycom Earns Top Rated Award from TrustRadius for Second Consecutive Year

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Paycom recognized across multiple HR and payroll categories based on verified customer reviews

OKLAHOMA CITY--(BUSINESS WIRE)-- **Paycom Software, Inc. (NYSE: PAYC)** ("Paycom"), a leading provider of comprehensive, cloud-based human capital management software, earned the 2026 Top Rated Award from TrustRadius, a buyer intelligence platform for business technology. The recognition marks the second consecutive year Paycom has earned the Top Rated distinction.

Paycom earned the Top Rated Award from TrustRadius for the second consecutive year. "When recognition comes directly from the people who use our software every day, it carries significant weight," said Shane Hadlock, president and chief client officer at Paycom. "Our consistently strong client feedback tells the story of how Paycom simplifies HR and payroll through a single, automated solution."

The award reflects strong client satisfaction across multiple HR and payroll categories, including applicant tracking, background check, benefits administration, compensation management, corporate learning management, employee scheduling, HR management, payroll and talent management.

TrustRadius reviewers consistently cite Paycom's single-database architecture, automated payroll experience and dedicated service teams as highlights. One verified reviewer, a director of human resources, wrote: "I have implemented many platforms over my 20+ years in HR, and Paycom stands out as my preferred strategic partner. The differentiator for Paycom is the support. Having a dedicated client relations rep and sales rep are wonderful, but it is more than that. In six years, we have never had a bad experience with customer support."

Paycom also holds a 2026 Buyer's Choice Award from TrustRadius, which recognizes products whose reviewers rated them highest for capabilities, value for price and customer relationship.

"Consistent customer praise is harder to earn than any analyst ranking, and that's exactly what the Top Rated Award measures," said Rajat Bhatnagar, senior vice president of business operations at HG Insights. "What stands out in [Paycom] reviews are the time savings from payroll automation, account specialists who stay responsive well after go-live and fewer of the manual workarounds HR teams usually just accept."

Learn more about Paycom's award-winning software and see what clients are saying on **TrustRadius**.

About Paycom

Paycom Software, Inc. (NYSE: PAYC) is a cloud-based human capital management software provider that allows organizations of all sizes across the U.S. and internationally to set numerous HR and payroll tasks to "automatic" through employee-first technology. Built on a truly single database, Paycom's full-solution automation manages the entire employment life cycle, helping organizations streamline processes and improve data accuracy. With its industry-first AI engine, IWant™, Paycom provides instant access to accurate employee data without requiring users to navigate or learn the software. For over 25 years, Paycom has been repeatedly recognized by third-party reviewers as a leading payroll and HCM solution.

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