



NEWS RELEASE

# Paycom Receives Global Recognition for Automated Time-Off Tool, Client Service Teams

6/11/2024

OKLAHOMA CITY--(BUSINESS WIRE)-- **Paycom Software, Inc. (NYSE: PAYC) ("Paycom")**, a leading provider of comprehensive, cloud-based human capital management software, received two Globee® awards at the 11th Annual Globee Awards for Customer Excellence. Paycom was recognized for its revolutionary enhancement to **Time-Off Requests**, GONE®, and its client setup and service teams.

"As we continue prioritizing world-class service and solution automation as an organization, it's gratifying to receive this recognition," said Randy Peck, chief operating officer at Paycom. "These awards are a testament to our commitment to client experience and innovation, in both customer service excellence and SaaS solutions."

The Globee Awards for Customer Excellence celebrate the achievements and innovations of companies and organizations globally that go above and beyond in providing exceptional customer service. The judging process includes a structured and comprehensive approach designed to ensure fairness, transparency and integrity.

Paycom launched GONE in late 2023. Through enhanced automation, GONE allows businesses to set a variety of time-off decision-making criteria, with automated decisions flowing seamlessly and accurately into scheduling, payroll, and time and attendance. GONE helps organizations manage operations and avoid understaffing and compliance issues related to employee scheduling.

Paycom was also recently recognized as a **2024 Excellence in Customer Service Award** winner by Business Intelligence Group.

About Paycom

For 25 years, **Paycom Software, Inc. (NYSE: PAYC)** has simplified businesses and the lives of their employees through easy-to-use **HR and payroll technology** to empower transparency through direct access to their data. And thanks to its industry-first solution, **Beti®**, employees now do their own payroll and are guided to find and fix costly errors before payroll submission. From **onboarding** and **benefits enrollment** to **talent management** and more, Paycom's software streamlines processes, drives efficiencies and gives employees power over their own HR information, all in a single app. Recognized nationally for its technology and workplace culture, Paycom can now serve businesses of all sizes in the U.S. and internationally.

Larisha Hunter

**media@paycom.com**

Source: Paycom Software, Inc.