



Voluntary Statement for Prevention of Modern Slavery

This statement sets out Zuora, Inc.'s approach and commitment by Zuora and our subsidiaries (including Zuora (UK) Limited) to preventing modern slavery. Modern slavery is a violation of fundamental human rights and is defined by the U.K. Modern Slavery Act 2015 (the "Act") as a term encapsulating the offenses of slavery, servitude, forced or compulsory labour, and human trafficking. Zuora is making this statement voluntarily, in support of the Act and other legislation that may be adopted in the UK or other jurisdictions to prevent modern slavery.

Zuora provides a cloud-based subscription management platform, architected specifically for dynamic, recurring business models. Our solution enables companies across multiple industries and geographies to launch, manage and scale a subscription business, automating the entire subscription order-to-revenue process, including billing, collections and revenue recognition. With Zuora's solution, businesses can change pricing and packaging for products and services to grow and scale, efficiently comply with revenue recognition standards, analyze customer data to optimize their subscription offerings, and build meaningful relationships with their subscribers. Zuora serves more than 1,000 companies around the world. Headquartered in Silicon Valley, Zuora also operates offices around the world in the U.S., EMEA and APAC.

At Zuora, we are committed to preventing acts of slavery and human trafficking from occurring from within our company and our suppliers. As part of this initiative, we have implemented a Supplier Code of Conduct to ensure our suppliers adhere to our high standards and require that our suppliers impose those same high standards on their suppliers. If an existing or potential supplier or customer is suspected of having links to or involvement with modern slavery, our arrangements with them will immediately cease.

Zuora conducts the following actions to help prevent forced labor, slavery and human trafficking:

- We have adopted a [Supplier Code of Conduct](#)
- Supplier Agreements and Risk Assessments
 - All suppliers are subject to legal terms and conditions agreed upon with Zuora.
 - Risk and other assessments of potential suppliers are performed as part of Zuora's supplier onboarding process.
- Training: Zuora conducts ethics training, which includes a module on modern slavery and human trafficking, for all new employees and annually for existing Zuora employees.