



Environmental Statement

At Zuora, we understand that climate change adversely affects all of us. We are committed to improving our business practices to minimize our overall environmental impact and greenhouse gas emissions.

Specifically, we will:

- Collaborate with third-party climate platforms to complete company-wide carbon footprint analysis annually to understand the environmental impact of our operations and services.
- Establish annual targets to reduce our environmental impact.
- Report progress on our sustainability efforts in the annual Environmental, Social, and Governance (ESG) Impact Report and provide transparent communication with stakeholders.
- Prioritize and engage vendors, suppliers, and partners who have published environmental targets and policies.

Specific steps we will take to support environmental protection:

Cloud and compute

- Partner with public cloud infrastructure providers that will minimize the environmental impact of running our compute and data center needs.

Real Estate

- Promote recycling, composting, waste reduction, and water conservation in our global offices and provide ZEOs with the resources to do so.
- Provide EV charging stations at our Headquarters in Redwood City, California.
- Maintain a footprint of office space that is appropriate for a hybrid workforce and encourage virtual interactions where possible.
- Explore ways to make use of clean energy in our offices where possible.

General Operations

- Proactively manage the recovery and recycling of electronic equipment with certified electronic waste disposal partners. Other than e-waste, Zuora does not produce hazardous waste in our operations.
- Work to reduce emissions from our supply chain through sustainable procurement practices and policies.
- Encourage virtual interactions when practical and effective to minimize emissions associated with travel.
- Support our employee-led group, ZEOs4Sustainability, to help drive ZEO sustainability efforts.
- Continue to explore ways we can donate our time and money to combat climate change through our Zuora.org programs.



Governance

- Periodically update the Board's Nominating & Corporate Governance Committee on Zuora's policies and practices related to corporate social responsibility and environmental sustainability matters.