



# ▶ QUARTERLY INVESTOR UPDATE

FIRST QUARTER FISCAL YEAR 2024



# FORWARD LOOKING STATEMENTS

This investor update contains “forward-looking statements” which are made in good faith by Pathward Financial, Inc.™ (the “Company”) pursuant to the “safe harbor” provisions of the Private Securities Litigation Reform Act of 1995. You can identify forward-looking statements by words such as “may,” “hope,” “will,” “should,” “expect,” “plan,” “anticipate,” “intend,” “believe,” “estimate,” “predict,” “potential,” “continue,” “could,” “future,” “target,” or the negative of those terms, or other words of similar meaning or similar expressions. You should carefully read statements that contain these words because they discuss our future expectations or state other “forward-looking” information.

These forward-looking statements are based on information currently available to us and assumptions about future events, and include statements with respect to the Company’s beliefs, expectations, estimates, and intentions, which are subject to significant risks and uncertainties, and are subject to change based on various factors, some of which are beyond the Company’s control. Such risks, uncertainties and other factors may cause our actual growth, results of operations, financial condition, cash flows, performance and business prospects and opportunities to differ materially from those expressed in, or implied by, these forward-looking statements. Such statements include, without limitations, the statements on slides entitled “Maintaining FY 2024 Guidance,” “2024 Outlook,” and “Continued Progress on Key Strategic Initiatives,” and address, among others, the following subjects: future operating results including our earnings per diluted share guidance, annual effective tax rate, and related performance expectations; progress on key strategic initiatives; expected results of our partnerships; our goals regarding the addition of recurring revenue and related expected performance impacts; expected nonperforming loan resolutions and net charge off rates; the performance of our securities portfolio; the impact of card balances related to government stimulus programs; customer retention; loan and other product demand; new products and services; credit quality; the level of net charge-offs and the adequacy of the allowance for credit losses; and technology. The following factors, among others, could cause the Company’s financial performance and results of operations to differ materially from the expectations, estimates, and intentions expressed in such forward-looking statements: maintaining our executive management team; expected growth opportunities may not be realized or may take longer to realize than expected; the potential adverse effects of unusual and infrequently occurring events, including the impact on financial markets from geopolitical conflicts such as the military conflicts in Ukraine and the Middle East, weather-related disasters, or public health events, such as the COVID-19 pandemic and any governmental or societal responses thereto; our ability to achieve brand recognition for the Bank equal to or greater than we enjoyed for MetaBank; our ability to successfully implement measures designed to reduce expenses and increase efficiencies; changes in trade, monetary, and fiscal policies and laws, including actual changes in interest rates and the Fed Funds rate, and their related impacts on macroeconomic conditions, customer behavior, funding costs and loan and securities portfolios; changes in tax laws; the strength of the United States’ economy, and the local economies in which the Company operates; adverse developments in the financial services industry generally such as bank failures, responsive measures to mitigate and manage such developments, related supervisory and regulatory actions and costs, and related impacts on customer behavior; inflation, market, and monetary fluctuations; our liquidity and capital positions, including the sufficiency of our liquidity; the timely and efficient development of, new products and services offered by the Company or its strategic partners, as well as risks (including reputational and litigation) attendant thereto, and the perceived overall value and acceptance of these products and services by users; the ability of the Company’s subsidiary Pathward™, N.A. (“Pathward”) to maintain its Durbin Amendment exemption; the risks of dealing with or utilizing third parties, including, in connection with the Company’s prepaid card and tax refund advance businesses, the risk of reduced volume of refund advance loans as a result of reduced customer demand for or usage of the Company’s strategic partners’ refund advance products; our relationship with, and any actions which may be initiated by, our regulators; changes in financial services laws and regulations, including laws and regulations relating to the tax refund industry and the insurance premium finance industry; technological changes, including, but not limited to, the protection of our electronic systems and information; the impact of acquisitions and divestitures; litigation risk; the growth of the Company’s business, as well as expenses related thereto; continued maintenance by Pathward of its status as a well-capitalized institution, changes in consumer spending and saving habits; losses from fraudulent or illegal activity, technological risks and developments and cyber threats, attacks or events; the success of the Company at maintaining its high quality asset level and managing and collecting assets of borrowers in default should problem assets increase; and the other factors described under the caption “Risk Factors” and in other sections of the Company’s Annual Report on Form 10-K for the Company’s fiscal year ended September 30, 2023 and in other filings made by the Company with the Securities and Exchange Commission (“SEC”).

The foregoing list of factors is not exclusive. We caution you not to place undue reliance on these forward-looking statements. The forward-looking statements included herein speak only as of the date of this investor update. The Company expressly disclaims any intent or obligation to update, revise or clarify any forward-looking statements, whether written or oral, that may be made from time to time by or on behalf of the Company or its subsidiaries, whether as a result of new information, changed circumstances or future events or for any other reason.

# ► Q1 FY 2024 HIGHLIGHTS



## Net Income

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\$27.7 million in net income; largely flat compared to Q1 FY 2023

## Diluted Earnings Per Share

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\$1.06 in diluted earnings per share; an increase of 8% compared to Q1 FY 2023

## Net Interest Margin

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Net interest margin ("NIM") of 6.23%; Adjusted NIM<sup>1</sup> of 4.71%

## Return Metrics

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Return on average assets ("ROAA") of 1.46% compared to 1.71% and adjusted ROAA of 1.42% in Q1 FY 2023; Return on average tangible equity ("ROATE") of 33.95% compared to 35.51% and adjusted ROATE of 29.55% in Q1 FY2023

# SIGNIFICANT GROWTH IN LOANS AND LEASES

- Growth in nearly every loan category
- Strong pipeline in structured finance
- Credit quality is steady with NPL ratio improving 38bps sequentially
- Focused on smart balance sheet growth to further expand NIM



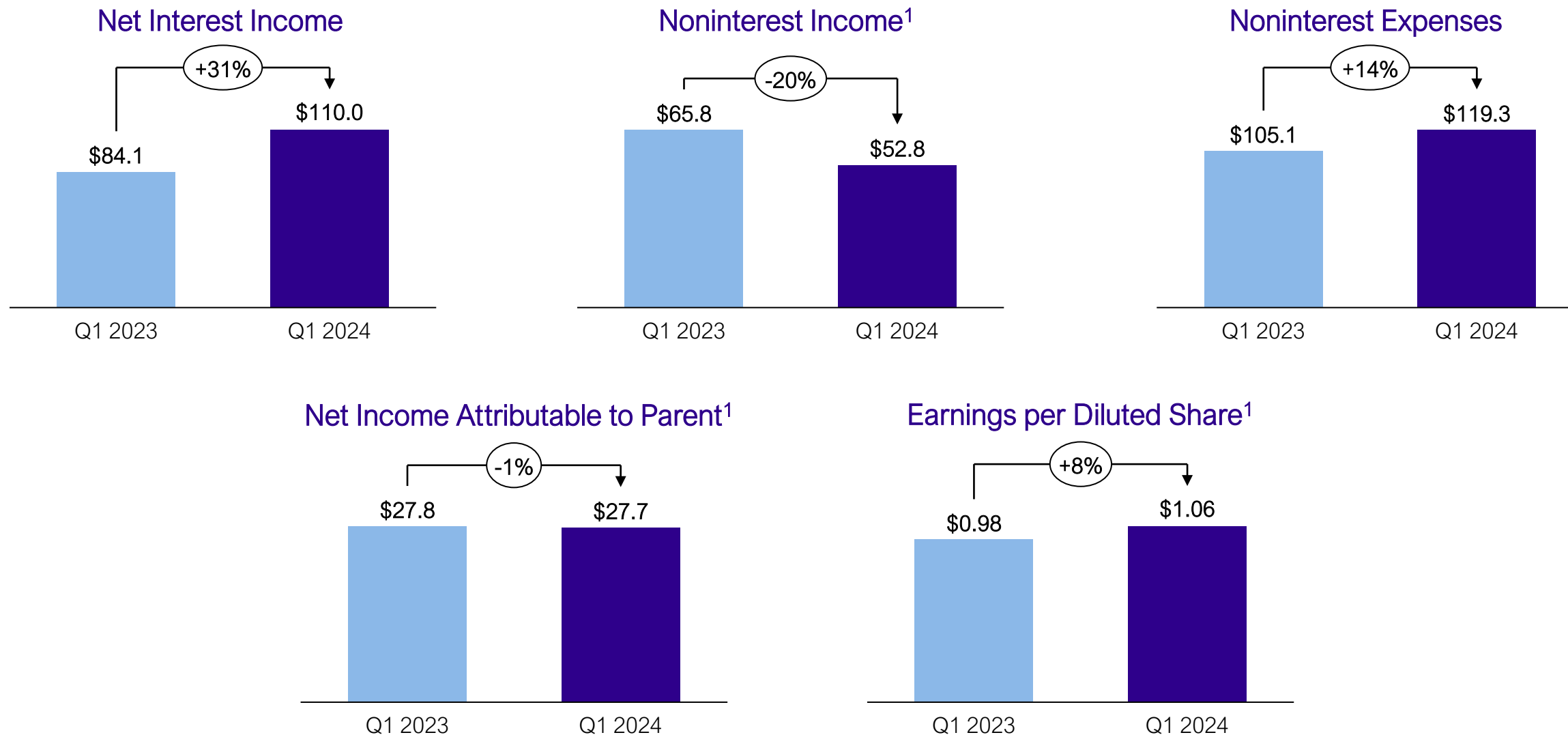
# BANKING AS A SERVICE PERFORMANCE IS STRONG

- Signed agreements with three new partners and extended an agreement with another partner during the first quarter of fiscal 2024
- Pipeline is healthy
- Deposit base matches well with asset side of the balance sheet



# NET INTEREST INCOME CONTINUES TO SCALE

(\$ IN MILLIONS, EXCEPT PER SHARE DATA)

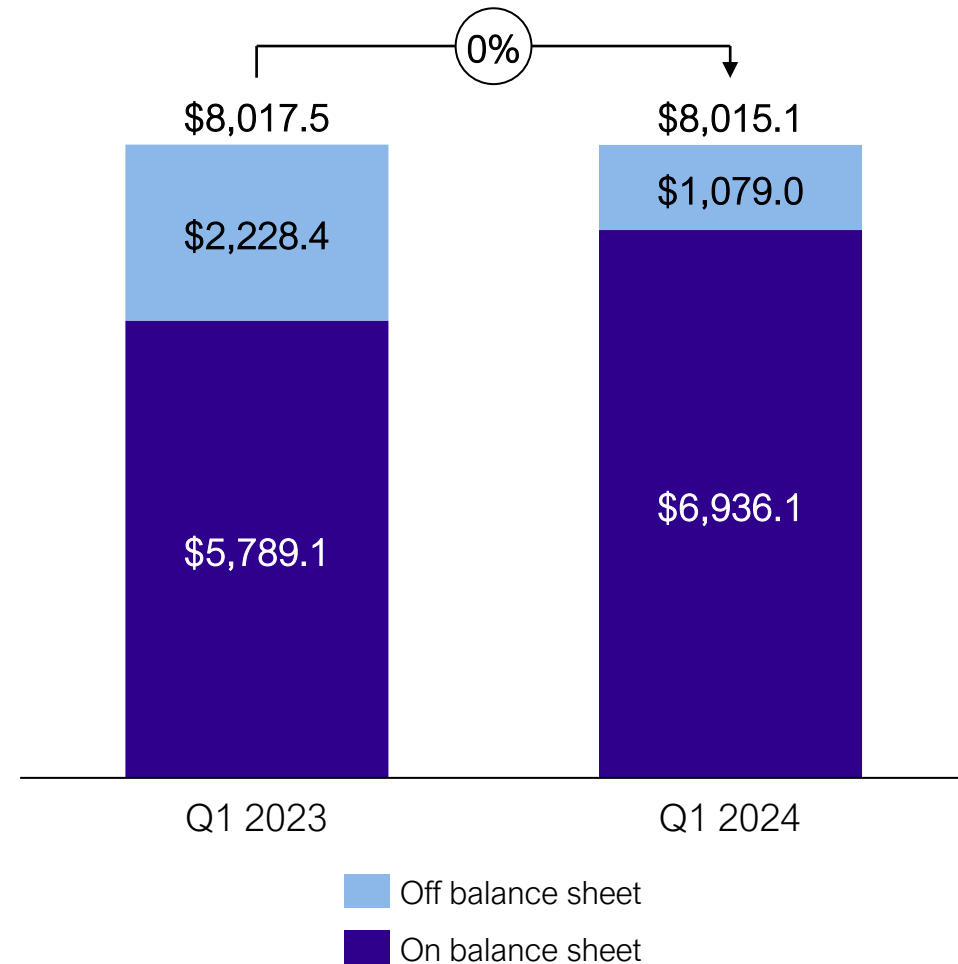


## TOTAL DEPOSITS REMAIN STRONG

- Average Q1 off balance sheet deposits of \$379 million, \$1.1 billion at quarter end
- Decrease in off balance sheet deposits primarily the result of growth in loans and leases
- Continue to return unclaimed EIP balances to the U.S. Treasury

## TOTAL MANAGED DEPOSITS

Period ending (\$ in millions)

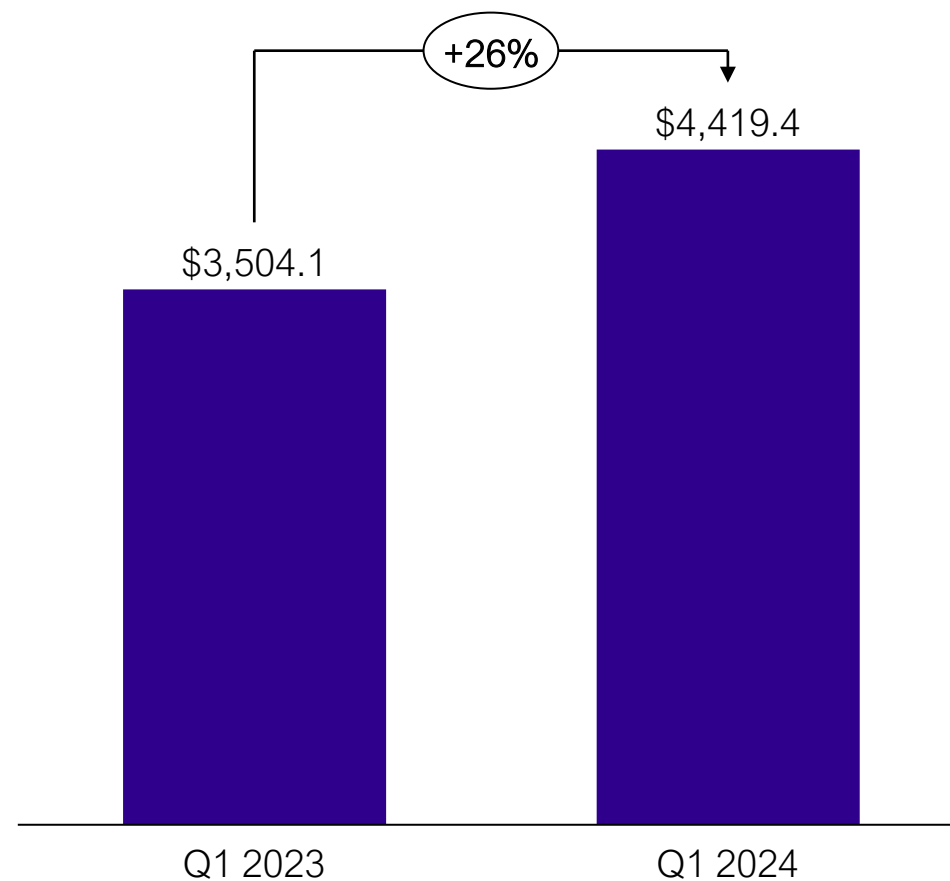


## TOTAL LOANS AND LEASES INCREASED FROM Q1 2023

- Growth primarily driven by Term Lending, Insurance Premium Finance and SBA/USDA
- Nonperforming loans and leases of 0.88% compared to 1.26% at September 30, 2023
- Annualized adjusted net charge-off rate of 0.41% for 1Q24<sup>1</sup>

## TOTAL LOANS AND LEASES

Period ending (\$ in millions)

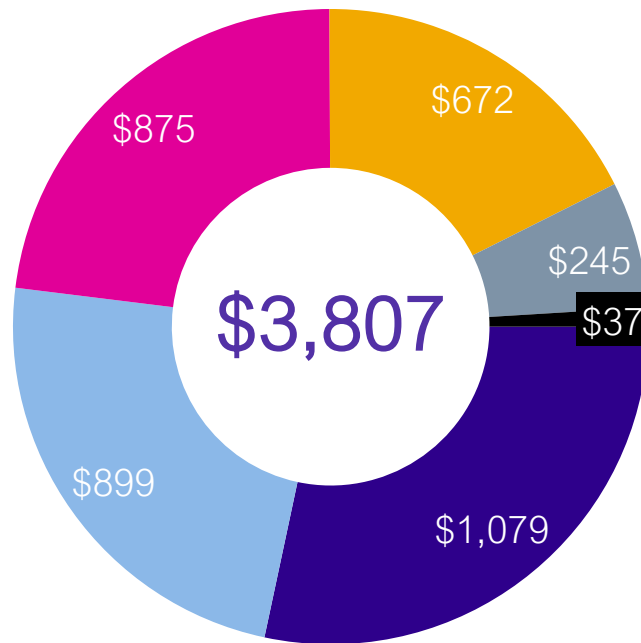




# STRONG BALANCE SHEET ALLOWS FOR RETURN OF CAPITAL TO SHAREHOLDERS

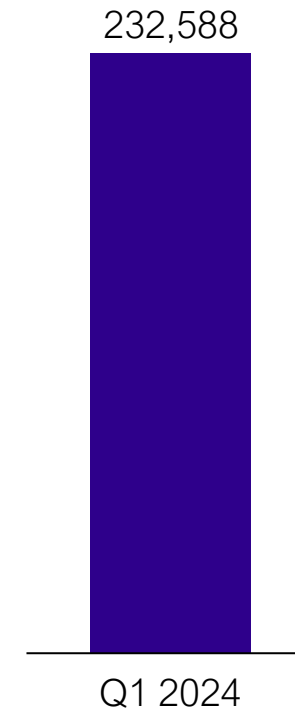
## Liquidity Sources

(\$ in millions)



- Off Balance Sheet Deposits<sup>1</sup>
- Cash and Cash Equivalents
- FHLB Borrowing Capacity
- Unpledged Investment Securities
- Fed Discount Window Funds
- Unsecured Funding and Other Wholesale Funding Options

## Share Repurchases



# MAINTAINING FY 2024 GUIDANCE<sup>1</sup> AT \$6.20 TO \$6.70 EARNINGS PER DILUTED SHARE

GUIDANCE INCLUDES THE FOLLOWING ASSUMPTIONS:

1

Revenue shift in favor of  
interest income

2

Net interest margin and  
adjusted net interest  
margin to expand vs. FY  
2023

3

Effective income tax rate  
in the range of 16-20%

<sup>1</sup> Information on this slide is presented as of January 24, 2024, reflects the Company's earnings guidance for fiscal year 2024, and key assumptions, and will not be updated or affirmed unless and until the Company publicly announces such an update or affirmation. The fiscal 2024 earnings guidance and key assumptions for each contain forward-looking statements and actual results or conditions may differ materially. See the information under "Forward Looking Statements" on slide 2.

# ► 2024 OUTLOOK



**Healthy pipeline in BaaS**

**Maintaining focus on risk  
adjusted returns**

**Continued balance sheet  
optimization**

**Continue to invest in technology  
and human capital in pursuit of  
delivering 2-to-1 operating  
leverage in the coming years**

**Delivering on strategy puts  
company in good position**

**Tax season has kicked off with  
more independent tax  
providers utilizing Pathward**



# ► Q&A





# INVESTMENT HIGHLIGHTS

1

RECORD OF STRONG EARNINGS GROWTH AND **PROFITABILITY** ABOVE BANKING INDUSTRY AVERAGES

2

EXCESS CAPITAL GENERATING BUSINESS ENABLES ONGOING RETURN OF **VALUE** TO SHAREHOLDERS

3

EXPERIENCED **LEADER** IN FAST-GROWING BANKING AS A SERVICE (BAAS) SECTOR, WITH DIVERSIFIED PORTFOLIO OF HIGH-QUALITY FINANCIAL PARTNERS

4

**RESILIENT** COMMERCIAL FINANCE LOAN PORTFOLIO PRODUCES ATTRACTIVE RETURNS THROUGHOUT ECONOMIC CYCLES

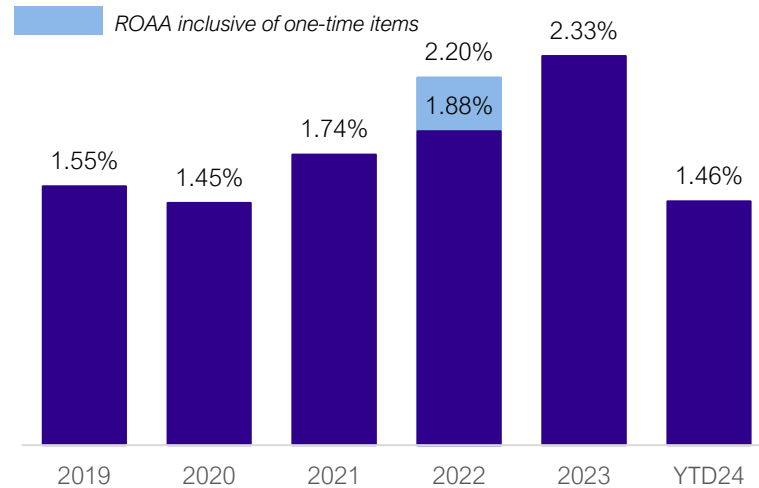
5

HIGHLY ADVANTAGEOUS NATIONAL BANK CHARTER, WITH WELL-DEVELOPED **RISK MITIGATION** AND COMPLIANCE CAPABILITIES

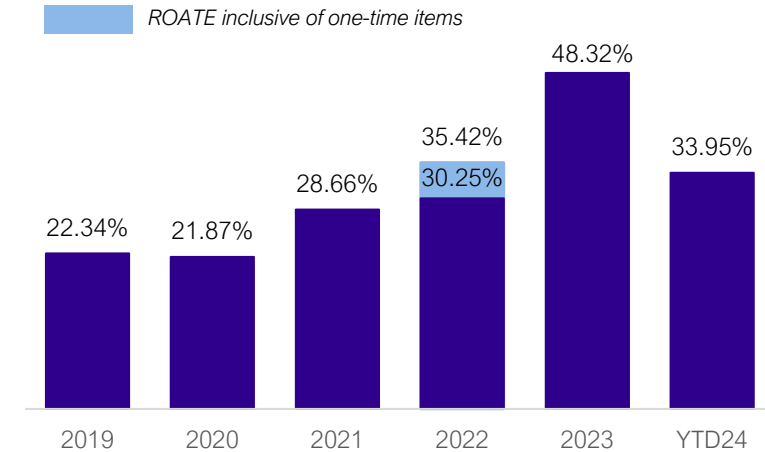


# RECORD OF STRONG EARNINGS GROWTH & PROFITABILITY<sup>1</sup>

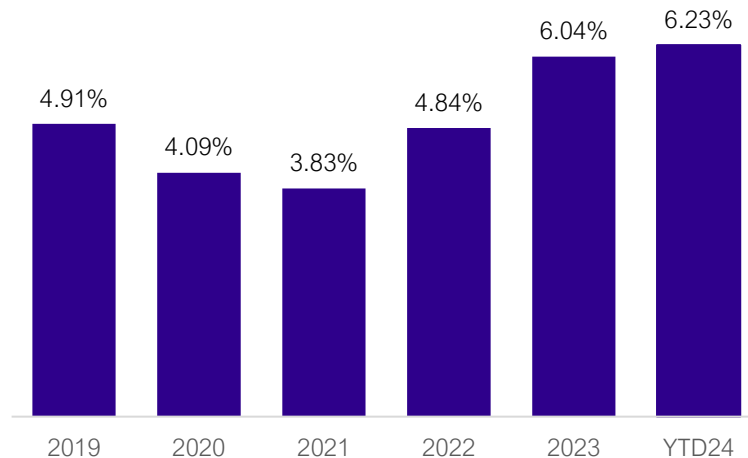
## Return on Average Assets<sup>2</sup>



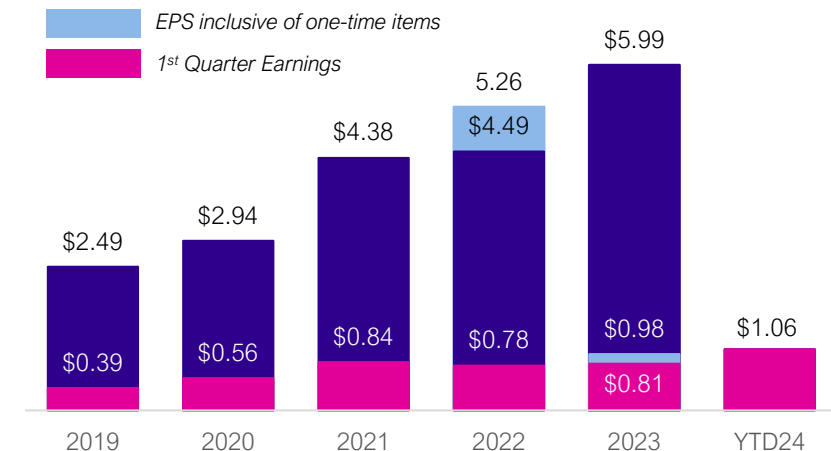
## Return on Average Tangible Equity<sup>2</sup>



## Net Interest Margin



## Earnings Per Common Share



# TRACK RECORD OF STRONG EARNINGS GROWTH AND RIGHT-SIZED BALANCE SHEET ENABLES ONGOING RETURN OF CAPITAL

## Capital Returned to Shareholders

### RETURN OF CAPITAL TO SHAREHOLDERS

- Pathward's track record of profitability, combined with its commitment to maintaining the size of its balance sheet, enables the return of the majority of earnings through repurchases and dividends.
- Targeting regulatory capital leverage ratio above 8% and total risk weighted capital ratio above 12%.
- Paid dividend every quarter dating back to 1994.
- Executed \$11.0 million of share repurchases in 1Q24.

**\$550.9M**

TOTAL SHARE REPURCHASES  
2Q19 TO 1Q24

**\$32.0M**

TOTAL DIVIDENDS PAID  
2Q19 TO 1Q24

*Note: Repurchased common shares include shares withheld to cover income taxes owed by participants related to share-based incentive plans.*

# CONTINUED PROGRESS ON KEY STRATEGIC INITIATIVES



## OPTIMIZE INTEREST-EARNING PORTFOLIO, TO EMPHASIZE HIGHER-RETURN ASSETS

- Improved yield on earning assets to 6.57% for 1Q24 as compared to 5.70% for 1Q23.
- Grew commercial finance loans by \$728 million, or 24%, from December 31, 2022.
- \$1.9 billion securities portfolio provides cash flow for future commercial finance loan growth.



## OPTIMIZE DEPOSIT MIX, TO MAINTAIN A STABLE DEPOSIT BASE

- Stable deposits<sup>2</sup> driven by high levels of noninterest deposits (94% of total deposits).
- Achieved 0.35% cost of funds from all deposits and borrowings and total cost of deposits of 0.21% for 1Q24<sup>2</sup>.
- \$1.1 billion of off-balance sheet customer deposits in custody of program banks.
- Prioritizing stable BaaS deposits, which can generate higher levels of fee income.
- Weighted average life of over 5.5 years based on decay study for noninterest-bearing deposits.



## TARGET OF 2X OPERATING LEVERAGE

- Efficiency ratio of 66.79% compared to 68.81%<sup>1</sup> as of December 31, 2022.
- Ongoing initiatives to drive long-term simplification and optimize existing business platforms through the establishment of a business transformation office.

<sup>1</sup> Adjusted efficiency ratio (excluding the gain on sale of trademarks and rebranding expenses) for the twelve months ended December 31, 2022 was 67.10%. See appendix for Non-GAAP financial measures reconciliations.

<sup>2</sup> See slide 20 (Cost of Deposits) for additional detail on deposit costs.



# SUMMARY FINANCIAL RESULTS

First Quarter Ended December 31, 2023

## INCOME STATEMENT

(\$ in thousands, except per share data)

	For the quarter ended		
	1Q23	4Q23	1Q24
Net interest income	\$84,057	\$104,934	\$110,036
Provision for credit losses	9,776	9,042	9,890
Total noninterest income	65,777	56,051	52,761
Total noninterest expense	105,059	118,202	119,274
Net income before taxes	\$34,999	\$33,741	\$33,633
Income tax expense (benefit)	6,577	(2,672)	5,719
Net income before non-controlling interest	28,422	36,413	27,914
Net income attributable to non-controlling interest	580	507	257
<b>Net income attributable to parent</b>	<b>\$27,842</b>	<b>\$35,906</b>	<b>\$27,657</b>
Less: Allocation of earnings to participating securities <sup>1</sup>	402	531	220
Net income attributable to common shareholders <sup>1</sup>	27,440	35,375	27,437
<b>Earnings per share, diluted</b>	<b>\$0.98</b>	<b>\$1.36</b>	<b>\$1.06</b>
Average diluted shares	28,086,823	25,991,449	25,801,538

<sup>1</sup> Amounts presented are used in the two-class earnings per common share calculation.

**Revenue of \$162.8 million, a 9% increase compared to \$149.8 million for the same quarter in fiscal 2023.**

- Net interest income increased \$26.0 million compared to the prior year primarily due to increased yields, higher interest-earning asset balances and an improved earning asset mix.
- Servicing fee income on off-balance sheet deposits was \$5.1 million for the quarter, as compared to \$7.8 million in 4Q23 and \$12.9 million in the first quarter of the prior year.

**Noninterest expense of \$119.3 million, an increase of 14% compared to \$105.1 million for the fiscal 2023 first quarter.**

- The increase in expense was primarily driven by contractual, rate-related processing expenses.
- Processing expenses related to structured agreements with BaaS partners were \$26.8 million for the quarter, as compared to \$22.5 million in 4Q23 and \$14.0 million in the first quarter of the prior year.

# BALANCE SHEET HIGHLIGHTS

First Quarter Ended December 31, 2023

## BALANCE SHEET

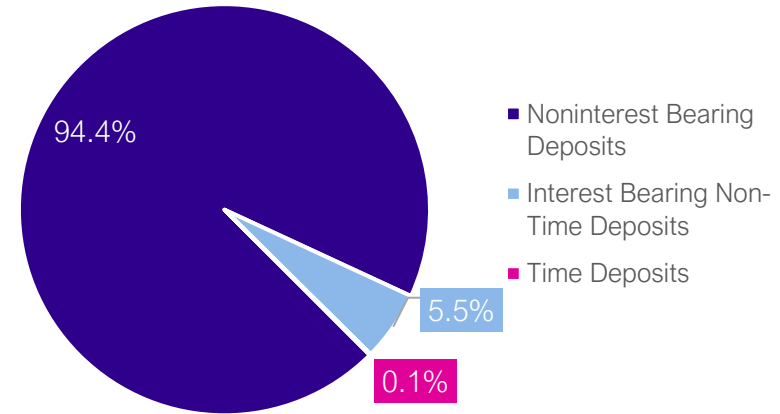
(\$ in thousands)

	Period ending		
	1Q23	4Q23	1Q24
Cash and cash equivalents	\$369,169	\$375,580	\$671,630
Investments	1,888,343	1,840,819	1,886,021
Loans held for sale	17,148	77,779	69,518
Loans and leases (HFI)	3,509,730	4,366,116	4,426,281
Allowance for credit losses	(52,592)	(49,705)	(53,785)
Other assets	927,427	924,954	927,772
<b>Total assets</b>	<b>\$6,659,225</b>	<b>\$7,535,543</b>	<b>\$7,927,437</b>
Total deposits	5,789,132	6,589,182	6,936,055
Total borrowings	34,977	46,873	33,614
Other liabilities	175,983	248,863	228,486
<b>Total liabilities</b>	<b>\$6,000,092</b>	<b>\$6,884,918</b>	<b>\$7,198,155</b>
Total stockholders' equity	659,133	650,625	729,282
<b>Total liabilities and stockholders' equity</b>	<b>\$6,659,225</b>	<b>\$7,535,543</b>	<b>\$7,927,437</b>
Loans (HFI) / Deposits	61%	66%	64%
Net Interest Margin	5.62%	6.19%	6.23%
Return on Average Assets	1.71%	1.97%	1.46%
Return on Average Equity	17.18%	21.12%	16.87%

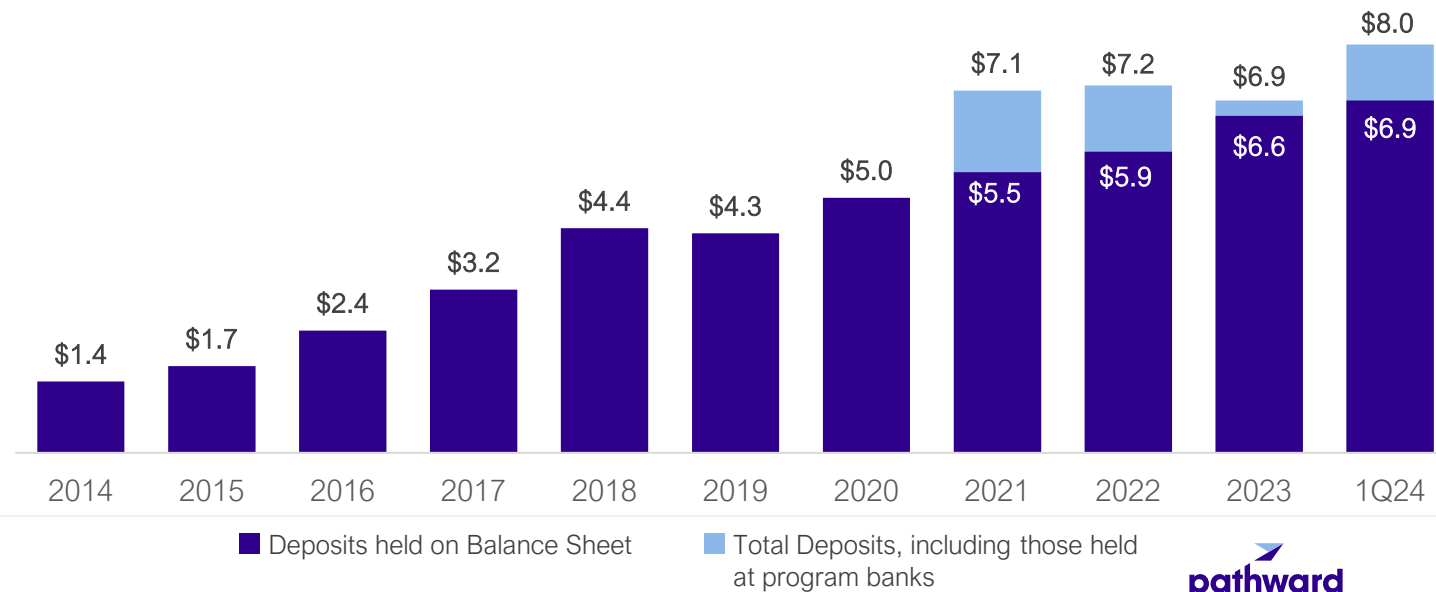
# DEPOSITS

- Pathward's BaaS business generates fee income and stable deposits.
- Ability to attract and maintain these deposits provides a powerful competitive advantage.
- Noninterest-bearing deposits as a percentage of total deposits has increased from 54% in 4Q18 to 94% as of 1Q24.
- \$1.1 billion of off-balance sheet deposits held in custody at program banks as of December 31, 2023. These off-balance sheet deposits earn recordkeeping service fee income, typically reflective of the Effective Fed Funds Rate.

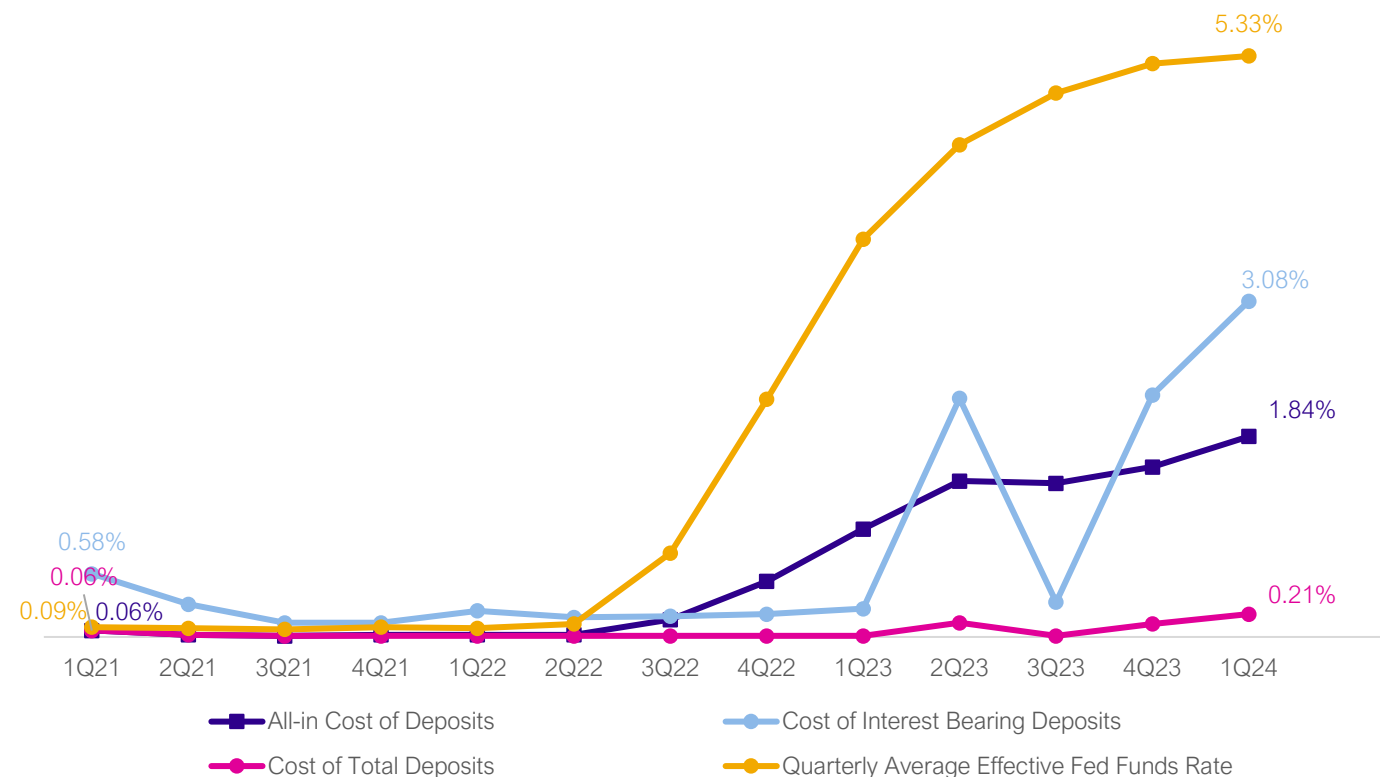
## DEPOSIT BREAKDOWN



## END OF PERIOD DEPOSITS (\$B)



## COST OF DEPOSITS



## COST OF DEPOSITS

- During the 2024 fiscal first quarter, approximately 53% of the deposit balances were subject to variable card processing expenses, derived from contractual agreements with certain BaaS partners tied to a rate index, typically the Effective Fed Funds Rate.
- These costs reprice immediately upon a change in the applicable rate index, leading to an instant cost change as compared to the earning-asset yields that will generally experience a lag in repricing.
- As of December 31, 2023, Pathward also managed \$1.1 billion in off-balance sheet deposits and earned \$5.1 million of recordkeeping service fee income during the fiscal first quarter. That income is also typically reflective of the Effective Fed Funds Rate.

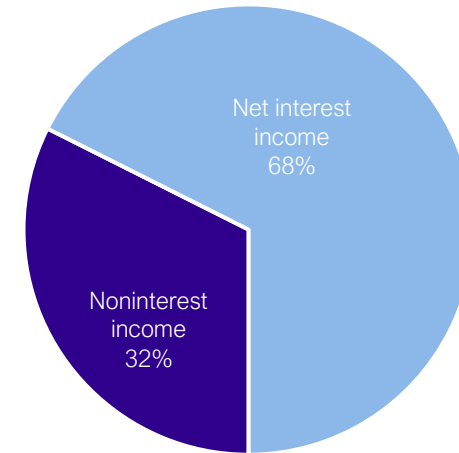
Note: All-in Cost of Deposits represents cost of total deposits with the additional incorporation of the company's noninterest variable card processing expenses impacted by interest rates.



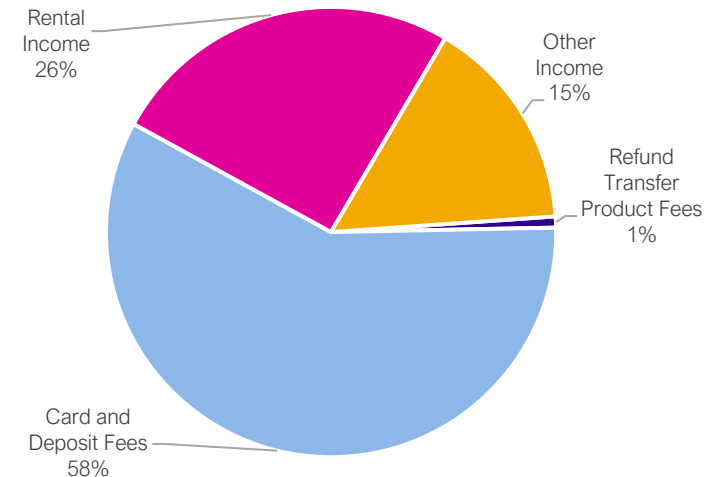
## DIVERSIFIED NONINTEREST INCOME STREAMS

- Noninterest income represents 32% of fiscal year-to-date total revenue.
- Majority of noninterest income fees are generated by the Company's BaaS business line. Other major items include leasing rental income and other loan & lease fees.
- Pathward's large fee income base provides stability through interest rate and credit cycles, while propelling continued revenue growth.
- The majority of Pathward's tax season revenue is recorded as noninterest income during the second quarter of each fiscal year.

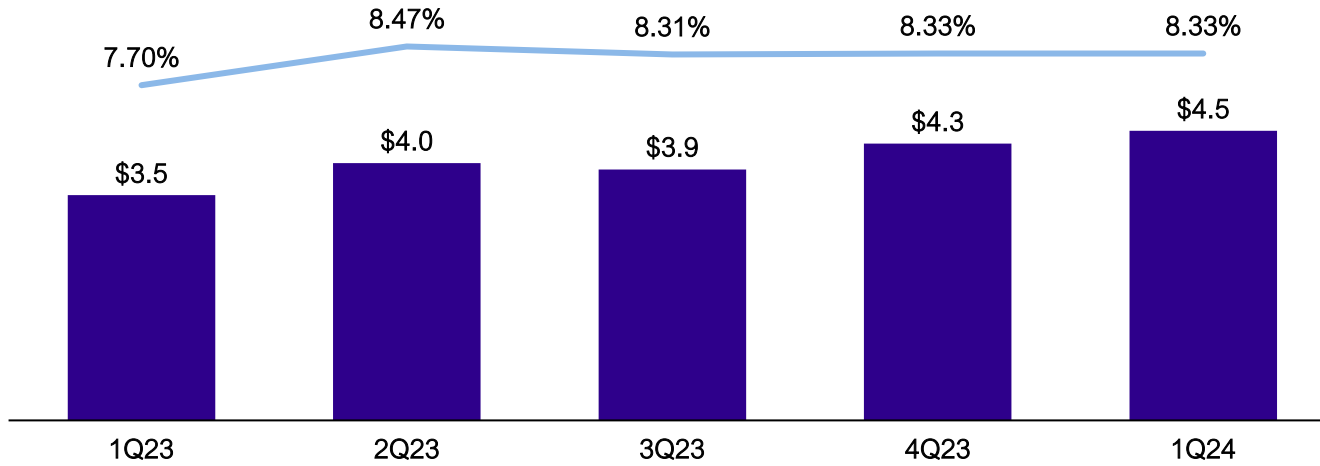
### FYTD 2024 REVENUE BREAKDOWN



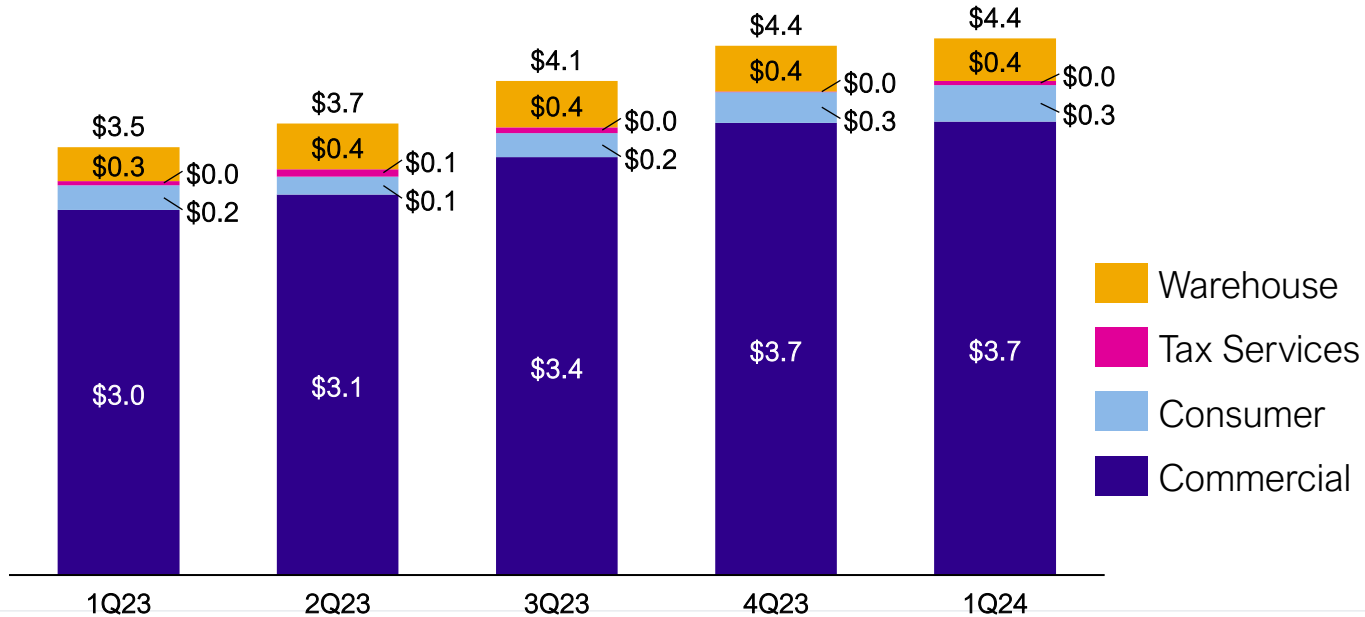
### FYTD 2024 NONINTEREST INCOME BREAKDOWN



## AVERAGE LOANS AND YIELDS (\$B)



## PERIOD END PORTFOLIO COMPOSITION (\$B)



## LOAN PORTFOLIO

- Remain focused on smart growth in the Commercial Finance loan portfolio. Commercial Finance balances grew 24% from the first quarter of the prior year.
- Sequential quarter growth of \$144 million in Term Lending and \$47 million in Consumer Finance.
- Sequential quarter reduction of \$129 million in Insurance Premium Finance
- Yields continue to increase as variable loans adjust and fixed loans are gradually replaced and repriced.
- 2Q23 balances and yields elevated by seasonal tax loans.

# COMMERCIAL FINANCE ATTRIBUTES BY ASSET CLASS



## WORKING CAPITAL FINANCE

- Provides working capital for new or growing companies to meet short-term operational requirements
- Primarily variable rate loans with majority of floors at or above 6%
- Bank typically has dominion of funds
- Heavily collateral-managed
- Historically excels during economic downturns



## EQUIPMENT FINANCE

- Loan and lease financing to provide access to needed equipment
- Typically secured with mission-critical equipment
- Borrowers range from start-up companies to investment grade companies
- Primarily fixed rate loans and leases
- Flexibility to sell direct originations to secondary market



## STRUCTURED FINANCE

- Funding to small and midsize businesses and rural borrowers to fund growth, expansion, and restructuring
- SBA, USDA, and conventional loans with fixed or variable interest rates
- Debt refinance, leveraged acquisitions, and alternative energy project finance
- SBA and USDA guarantees can be sold on the secondary market



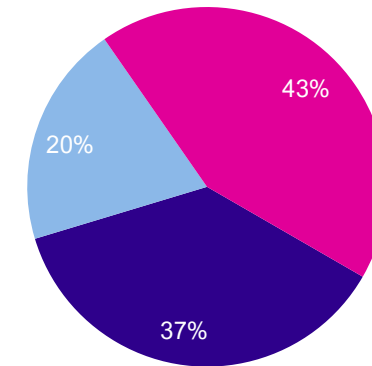
## INSURANCE PREMIUM FINANCE

- Short-term financing to facilitate the purchase of property, casualty, and liability insurance premiums
- Average term of 10 months
- Fixed rate loans
- Collateralized by insurance premiums
- Very low historical loss rate

## LOAN PORTFOLIO INTEREST RATE SENSITIVITY

- As of December 31, 2023, \$1.7B, or 37% of loans and leases contained floating or variable interest rates. Of these, \$0.9B are tied to Fed Funds or Prime, with the remaining tied to either SOFR or the CMT.
- As of December 31, 2023, all variable loans with floors were at or above their floors.
- Due to the recent sharp rise in interest rates, asset mix changes and overall market conditions, a continued lag is expected as the lease and loan portfolio reprices.

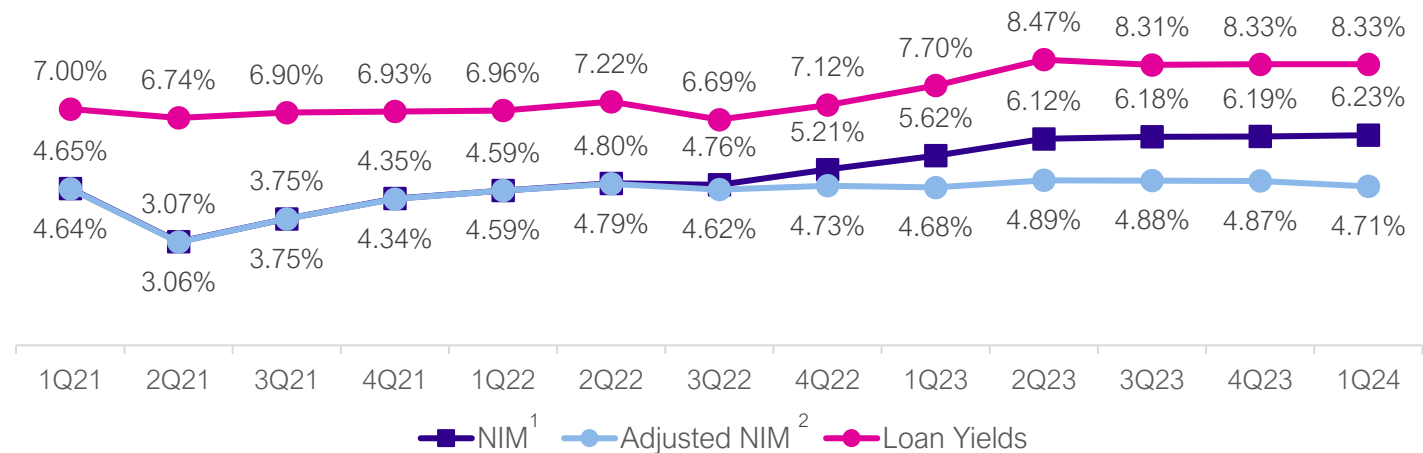
## TOTAL LOAN AND LEASE PORTFOLIO PRICING ATTRIBUTES<sup>1</sup>



- Fixed Rate > 1 Year
- Fixed Rate < 1 Year
- Floating or Variable

<sup>1</sup> Fixed rate loans and leases are shown for contractual periods.

## NET INTEREST MARGIN AND LOAN YIELDS



<sup>1</sup> Declines in NIM in FY21 associated with elevated cash balances from government stimulus programs.

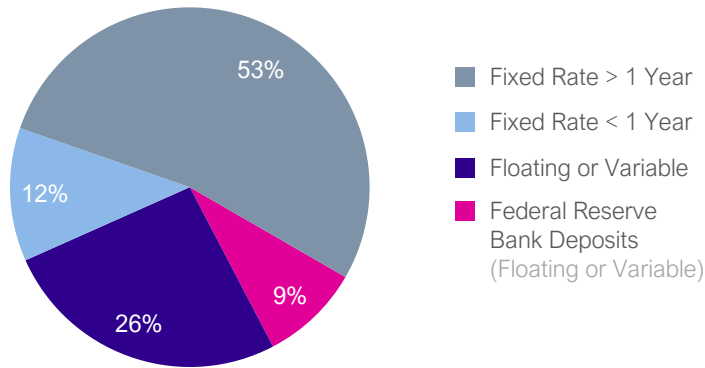
<sup>2</sup> Adjusted NIM includes contractual card processing expenses associated with higher interest rates. See appendix for Non-GAAP financial measures reconciliation.



# INTEREST RATE RISK MANAGEMENT

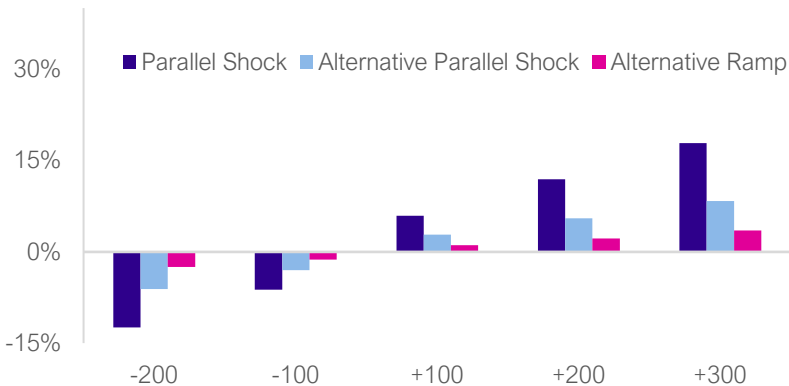
DECEMBER 31, 2023

## Earning Asset Pricing Attributes<sup>1</sup>



<sup>1</sup> Fixed rate securities, loans and leases are shown for contractual periods.

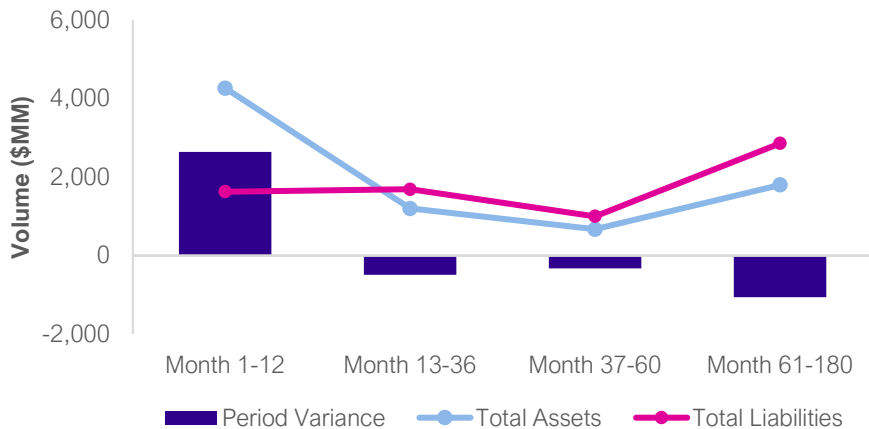
## 12-Month Interest Rate Sensitivity from Base Net Interest Income



Parallel Shock is a statutory required calculation of the impact of an immediate change in rates, assuming other variables remain unchanged. Ramp reflects additional modeling of more gradual increases in interest rates. The Alternative scenarios mirror the Parallel Shock and Ramp with the additional incorporation of the Company's card fee income and card processing expenses impacted by interest rates.

- Data presented on this page is reflective of the Company's asset mix at a point in time and calculated for regulatory purposes. Future rate changes would impact a multitude of variables beyond the Company's control, and as a result, the data presented is not intended to be used for forward-looking modeling purposes.
- Management's focus is on selectively adding duration to improve yield and protect margin against falling rates.
- Interest rate risk modeling shows asset sensitive balance sheet; net interest income graph shows impact of an instantaneous, parallel rate shock and alternative views of a gradual parallel ramp and a parallel rate shock.
- Management employs rigorous modeling techniques under a variety of yield curve shapes, twists and ramps.

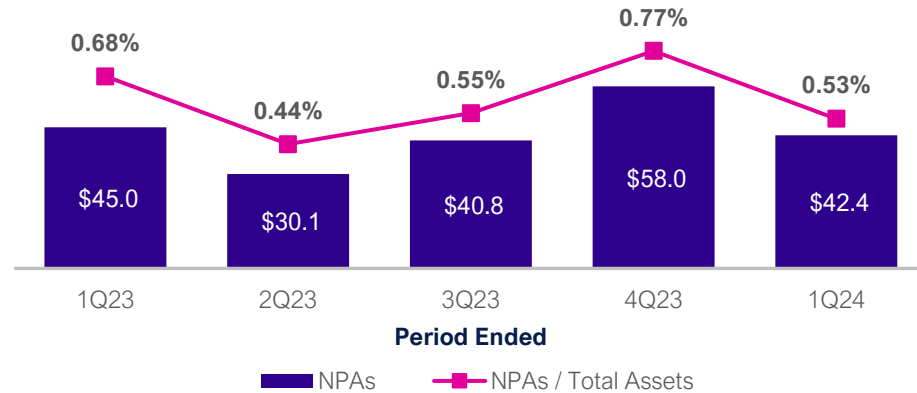
## Asset/Liability Gap Analysis



# ASSET QUALITY

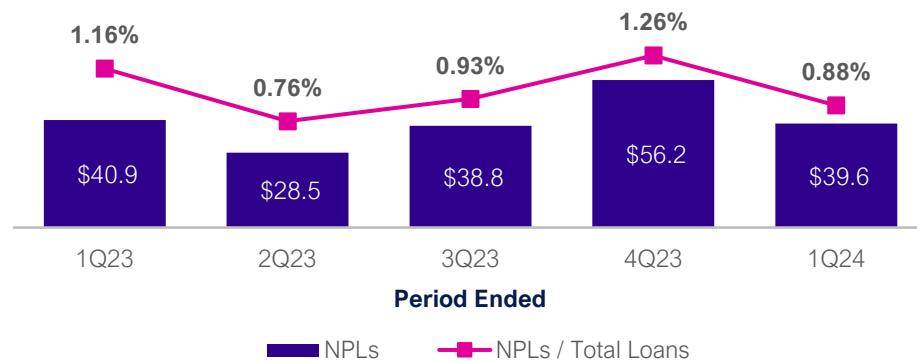
## Nonperforming Assets (“NPAs”)

(\$ in millions)



## Nonperforming Loans (“NPLs”)

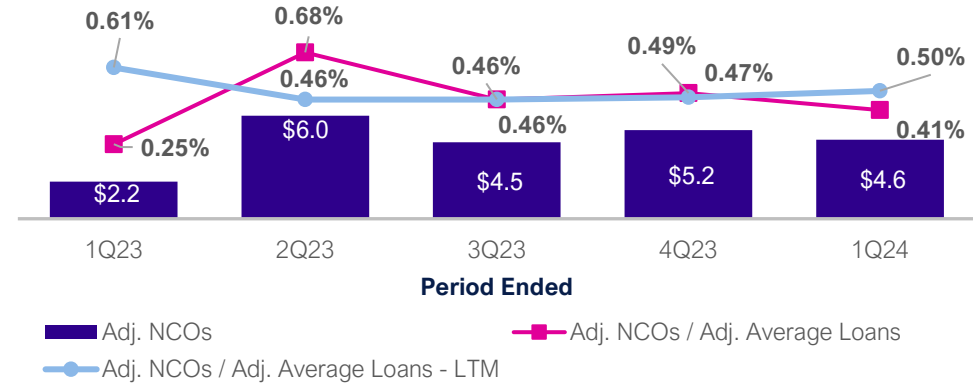
(\$ in millions)



## Adjusted Net Charge-Offs (“NCOs”)<sup>1</sup>

Excludes Tax Services NCOs and Related Seasonal Average Loans

(\$ in millions)



## KEY CREDIT METRICS

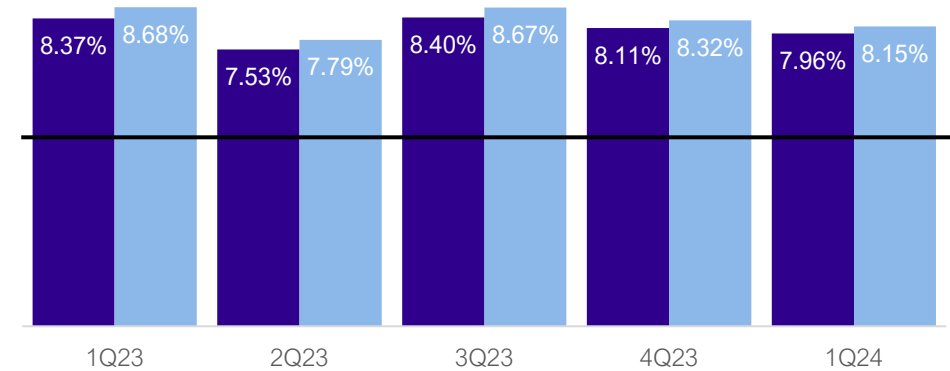
- Annualized adjusted net charge-offs<sup>1</sup>:
  - 0.41% of average loans in 1Q24
  - 0.50% of average loans over last 12 months
- Allowance for credit loss (“ACL”) of \$53.8 million as of December 31, 2023.
- ACL as a % of total loans and leases was 1.22% for 1Q24, a 28 bps decrease from the prior year.
- The decrease in NPAs / NPLs compared to the sequential quarter was primarily driven by a workout of one previously mentioned relationship within the commercial finance portfolio.

# CAPITAL AND SOURCES OF LIQUIDITY

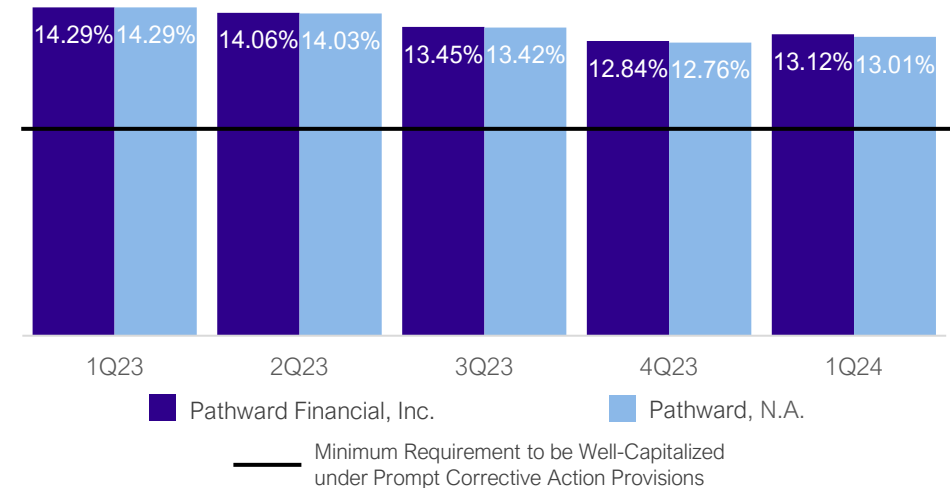
## Regulatory Capital as of December 31, 2023

At December 31, 2023 <sup>1</sup>	Pathward Financial, Inc.	Pathward, N.A.
Tier 1 Leverage	7.96%	8.15%
Common Equity Tier 1	11.43%	11.97%
Tier 1 Capital	11.69%	11.97%
Total Capital	13.12%	13.01%

### Tier 1 Leverage Ratio



### Total Capital Ratio



Primary & Secondary Liquidity Sources (\$ in millions)	
Cash and Cash Equivalents	\$672
Unpledged Investment Securities	\$37
FHLB Borrowing Capacity	\$899
Funds Available through Fed Discount Window	\$245
Unsecured Funding Providers	\$875
Deposit Balances Held at Other Banks	\$1,079
<b>Total Liquidity</b>	<b>\$3,807</b>

<sup>1</sup> Regulatory capital reflects the Company's election of the five-year CECL transition for regulatory capital purposes. Amounts are preliminary pending completion and filing of the Company's regulatory reports.



# APPENDIX

# NON-GAAP RECONCILIATION

## Adjusted Net Income and Adjusted Earnings Per Share

	For the quarter ended	For the year ended	
	1Q23	2022	2023
(\$ in thousands, except per share data)			
<b>Net income - GAAP</b>	<b>27,842</b>	<b>156,386</b>	<b>163,615</b>
Less: Gain on sale of trademarks	10,000	50,000	10,000
Less: Loss on disposal of certain mobile generators	-	-	(1,993)
Add: Accelerated depreciation on certain mobile solar generators	-	-	4,822
Add: Rebranding Expenses	3,737	13,148	3,737
Add: Separation related expenses	11	5,109	11
Add: Impairment on venture capital investments	-	-	3,249
Add: Income tax effect	1,575	8,936	(942)
Adjusted Net Income	23,165	133,579	166,485
Less: Allocation of earnings to participating securities <sup>1</sup>	335	2,191	2,488
<b>Adjusted net income attributable to common shareholders</b>	<b>22,830</b>	<b>131,388</b>	<b>163,997</b>
<b>Adjusted earnings per common share, diluted</b>	<b>\$0.81</b>	<b>\$4.49</b>	<b>\$6.09</b>
Average diluted shares	28,086,823	29,232,247	26,925,606

<sup>1</sup> Amounts presented are used in the two-class earnings per common share calculation.

# NON-GAAP RECONCILIATION

## Adjusted Annualized NCOs and Adjusted Loans and Leases

(\$ in thousands)	For the quarter ended				
	Dec 31, 2022	Mar 31, 2023	Jun 30, 2023	Sep 30, 2023	Dec 31, 2023
Net charge-offs	3,217	4,975	4,218	41,280	5,486
Less: Tax services net charge-offs (recoveries)	1,033	(1,064)	(266)	36,075	851
Adjusted net charge-offs	2,184	6,039	4,484	5,205	4,635
Quarterly average loans and leases	3,524,924	4,014,112	3,919,225	4,288,067	4,535,826
Less: Quarterly average tax services loans	25,231	448,659	52,477	44,192	28,050
Adjusted quarterly average loans and leases	3,499,693	3,565,453	3,866,748	4,243,875	4,507,776
Annualized NCOs/average loans and leases	0.37%	0.50%	0.43%	3.85%	0.48%
Adjusted annualized NCOs/adjusted average loans and leases <sup>1</sup>	0.25%	0.68%	0.46%	0.49%	0.41%

<sup>1</sup> Tax services NCOs and average loans are excluded to adjust for the cyclical activity related to the overall economics of the Company's tax services business line.



# NON-GAAP RECONCILIATION

## Efficiency Ratio

	For the last twelve months ended				
(\$ in thousands)	Dec 31, 2022	Mar 31, 2023	Jun 30, 2023	Sep 30, 2023	Dec 31, 2023
Noninterest expense – GAAP	407,899	431,875	449,803	464,975	479,190
Net interest income	319,768	337,373	362,687	387,861	413,840
Noninterest income	272,993	290,265	304,004	316,599	303,583
<b>Total Revenue: GAAP</b>	<b>592,761</b>	<b>627,638</b>	<b>666,691</b>	<b>704,460</b>	<b>717,423</b>
Efficiency ratio, LTM	68.81%	68.81%	67.47%	66.00%	66.79%

## Adjusted Efficiency Ratio

	For the last twelve months ended				
(\$ in thousands)	Dec 31, 2022	Mar 31, 2023	Jun 30, 2023	Sep 30, 2023	Dec 31, 2023
Noninterest expense – GAAP	407,899	431,875	449,803	464,975	479,190
Less: Rebranding expenses	16,883	14,063	10,636	3,737	-
Adjusted noninterest expense	391,016	417,812	439,167	461,238	479,190
Net interest income	319,768	337,373	362,687	387,861	413,840
Noninterest income	272,993	290,265	304,004	316,599	303,583
Less: Gain on sale of trademarks	10,000	10,000	10,000	10,000	-
<b>Total Adjusted Revenue:</b>	<b>582,761</b>	<b>617,638</b>	<b>656,691</b>	<b>694,460</b>	<b>717,423</b>
Adjusted Efficiency ratio, LTM	67.10%	67.65%	66.88%	66.42%	66.79%

# NON-GAAP RECONCILIATION

## Net Interest Margin and Cost of Deposits

### For the Quarter Ended

(\$ in thousands)	Dec-20	Mar-21	Jun-21	Sep-21	Dec-21	Mar-22	Jun-22	Sep-22	Dec-22	Mar-23	Jun-23	Sep-23	Dec-23
Average interest earning assets	5,636,444	9,768,242	7,316,820	6,438,572	6,183,646	7,082,417	6,082,329	6,073,822	5,934,431	6,717,918	6,326,750	6,724,185	7,031,922
Net interest income	65,999	73,850	68,475	70,667	71,613	83,800	72,151	79,760	84,057	101,406	97,464	104,934	110,036
Net interest margin	4.65%	3.07%	3.75%	4.35%	4.59%	4.80%	4.76%	5.21%	5.62%	6.12%	6.18%	6.19%	6.23%
Average total deposits	5,426,444	9,565,560	6,981,439	6,076,868	5,921,384	6,679,422	5,741,072	5,765,047	5,636,658	6,386,592	5,895,242	6,204,934	6,558,189
Deposit interest expense	797	445	188	165	141	166	94	99	142	2,095	164	1,954	3,526
Cost of deposits	0.06%	0.02%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.13%	0.01%	0.12%	0.21%

## Adjusted Net Interest Margin and Adjusted Cost of Deposits

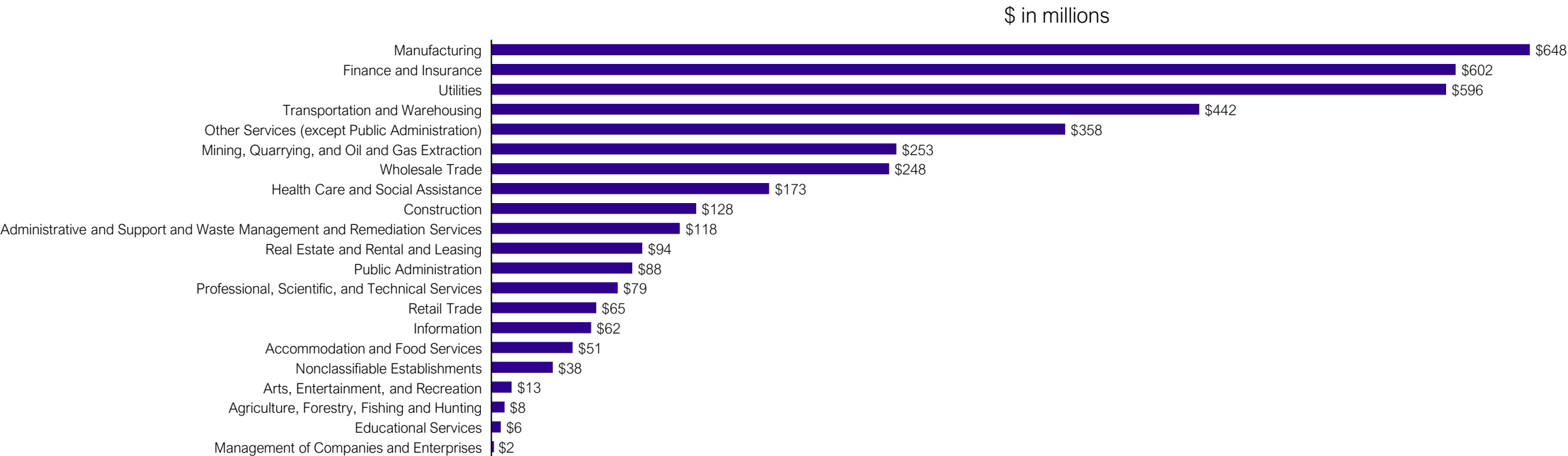
### For the Quarter Ended

(\$ in thousands)	Dec-20	Mar-21	Jun-21	Sep-21	Dec-21	Mar-22	Jun-22	Sep-22	Dec-22	Mar-23	Jun-23	Sep-23	Dec-23
Average interest earning assets	5,636,444	9,768,242	7,316,820	6,438,572	6,183,646	7,082,417	6,082,329	6,073,822	5,934,431	6,717,918	6,326,750	6,724,185	7,031,922
Net interest income	65,999	73,850	68,475	70,667	71,613	83,800	72,151	79,760	84,057	101,406	97,464	104,934	110,036
Less: Contractual, rate-related processing expense	50	59	578	205	128	217	2,158	7,372	13,985	20,369	20,528	22,473	26,793
Adjusted net interest income	65,948	73,791	67,897	70,461	71,485	83,583	69,994	72,388	70,072	81,037	76,936	82,461	83,243
Adjusted net interest margin	4.64%	3.06%	3.75%	4.34%	4.59%	4.79%	4.62%	4.73%	4.68%	4.89%	4.88%	4.87%	4.71%
Average total deposits	5,426,444	9,565,560	6,981,439	6,076,868	5,921,384	6,679,422	5,741,072	5,765,047	5,636,658	6,386,592	5,895,242	6,204,934	6,558,189
Deposit interest expense	797	445	188	165	141	166	94	99	142	2,095	164	1,954	3,526
Add: Contractual, rate-related processing expense	50	59	578	205	128	217	2,158	7,372	13,985	20,369	20,528	22,473	26,793
Adjusted deposit expense	847	504	766	370	269	382	2,252	7,471	14,128	22,465	20,692	24,427	30,319
Adjusted cost of deposits	0.06%	0.02%	0.04%	0.02%	0.02%	0.02%	0.16%	0.52%	1.00%	1.41%	1.41%	1.56%	1.84%

# OVERVIEW OF LOAN PORTFOLIO

(\$ in millions)	Business Line	Balance Sheet Category	1Q23	4Q23	1Q24	MRQ Yield	% of Total
Commercial Finance	<b>Structured Finance</b>						
	Guaranteed portion of US govt SBA/USDA loans	SBA/USDA	204.8	342.6	356.0		
	Unguaranteed portion of US govt SBA/USDA loans	SBA/USDA	152.3	182.3	190.1		
	Renewable energy debt financing <sup>1</sup> (term lending only)	Term lending	260.0	268.1	412.3		
	Other	Term lending	220.2	322.7	306.0		
		<b>TOTAL</b>	<b>837.3</b>	<b>1,115.7</b>	<b>1,264.4</b>	<b>5.92%</b>	<b>28%</b>
	<b>Equipment Finance</b>						
	Large ticket	Lease financing	170.1	171.7	178.6		
		Term lending	444.4	528.5	561.7		
	Small ticket	Lease financing	12.0	6.5	5.2		
		Term lending	235.5	188.8	172.2		
	Other	Lease financing	7.7	5.1	5.1		
		<b>TOTAL</b>	<b>869.7</b>	<b>900.6</b>	<b>922.8</b>	<b>6.71%</b>	<b>21%</b>
	<b>Working Capital</b>						
		Asset-based lending	359.5	382.4	379.7		
		Factoring	338.6	358.3	336.0		
		<b>TOTAL</b>	<b>698.1</b>	<b>740.7</b>	<b>715.7</b>	<b>13.07%</b>	<b>16%</b>
	<b>Specialty Finance</b>						
		Insurance premium finance	437.0	800.1	671.0		
		Other commercial finance	164.7	166.1	160.6		
		<b>TOTAL</b>	<b>601.7</b>	<b>966.2</b>	<b>831.6</b>	<b>7.70%</b>	<b>19%</b>
<b>Consumer Finance</b>		Consumer finance	187.0	254.4	301.5		
		<b>TOTAL</b>	<b>187.0</b>	<b>254.4</b>	<b>301.5</b>	<b>11.06%</b>	<b>8%</b>
<b>Tax Services</b>		Tax preparer loans	30.4	0.1	33.4		
	Refund advance loans	Tax services	-	5.1	-		
		<b>TOTAL</b>	<b>30.4</b>	<b>5.2</b>	<b>33.4</b>	<b>(0.16%)</b>	<b>0%</b>
<b>Corporate</b>		Warehouse finance	279.9	376.9	349.9		
		<b>TOTAL</b>	<b>279.9</b>	<b>376.9</b>	<b>349.9</b>	<b>9.42%</b>	<b>8%</b>
<b>Total Lending Portfolio (HFI)</b>			<b>3,504.1</b>	<b>4,359.7</b>	<b>4,419.3</b>	<b>8.33%</b>	<b>100%</b>

# COMMERCIAL FINANCE CONCENTRATIONS BY INDUSTRY<sup>1</sup>



## MANUFACTURING

40%	Term lending
32%	Asset-Based lending
10%	Factoring
9%	Rental equipment
9%	Other

## TRANSPORTATION & WAREHOUSING

52%	Term lending
27%	Factoring
11%	Other
10%	Insurance premium finance

## UTILITIES

52%	SBA/USDA
39%	Term lending
8%	Rental equipment, net
1%	Other

<sup>1</sup> Distribution by NAICS codes; excludes certain joint ventures; calculated based on aggregate principal amount of commercial finance loans and leases; includes operating lease rental equipment of \$228.9M