



NEWS RELEASE

Announcing WEX® Field Service Management: Designed for the Trades, Supported by WEX

2025-09-18

New platform and mobile app combines WEX's scale and innovation with contractor-built tools for HVAC, plumbing, electrical, and more

PORTLAND, Maine--(BUSINESS WIRE)-- **WEX®** (NYSE: WEX), the global commerce platform that simplifies the business of running a business, today announced the rebrand of Payzerware to **WEX Field Service Management** (WEX FSM). The enhanced software solution, designed for the trades, helps contractors save time, cut costs, and scale with confidence by consolidating operations into an all-in-one simple solution. Existing Payzerware customers now gain the reliability of a global leader combined with purpose-built tools, integrations, and specialized partners that make it easier to manage their operations.

WEX FSM, which already serves more than 35,000 contractors, provides access to critical tools needed to run their business every day. In addition to core features like scheduling, dispatching, invoicing, and payments, WEX FSM now brings the value of the WEX Fleet Card, includes Advanced Reporting, and gives access to GoodLeap's flexible financing options and Enhanced Pricebooks, powered by Pricebook Digital™, within the new WEX FSM mobile app. These options will be built into the process, giving contractors more flexibility, making it easier to close deals in the field.

The new WEX FSM app, which includes all the features of the existing platform, will also be available on September 18. WEX FSM also includes access to dedicated support teams, providing knowledgeable and responsive service, backed by 40 years of WEX industry expertise.

"Contractors don't need generic software, they need tools designed for the way they actually work," said Dylan

Jones, senior vice president and general manager of mobility growth at WEX. "While many software providers offer specialized offerings, WEX Field Service Management combines field service operations, fleet management, and payments by one trusted partner, empowering contractors to streamline operations and strengthen customer relationships, so they can confidently scale their business."

New Features of WEX Field Service Management

WEX FSM can help contractors run their business from the field to back-office with its easy-to-use solutions:

- Enhanced business intelligence: Make informed decisions with insights from advanced reporting.
- New and improved mobile app: The new WEX FSM app delivers a modern, intuitive interface powered by advanced technology, offering faster performance, stronger security, broader compatibility, and greater productivity for contractors in the field and office.
- Fuel card add-ons: New WEX FSM customers can tap into WEX's fleet management offerings by adding the WEX Fleet card.

"As a long-time customer, we've seen firsthand how this solution has been a key part of our success," Carrie Ivester, Andersen Heating & Cooling. "We're thrilled about the new mobile app and truly value the dedicated team at WEX. We believe that WEX Field Service Management will help us continue to operate more effectively and grow our business."

To schedule a demo, visit www.wexfsm.com. The WEX FSM app is now available for download for existing active customers for **Apple** and **Android**.

About WEX

WEX (NYSE: WEX) is the global commerce platform that simplifies the business of running a business. WEX has created a powerful ecosystem that offers seamlessly embedded, personalized solutions for its customers around the world. Through its rich data and specialized expertise in simplifying benefits, reimagining mobility, and paying and getting paid, WEX aims to make it easy for companies to overcome complexity and reach their full potential. For more information, please visit www.wexinc.com.

Forward-Looking Statements

This press release contains forward-looking statements including, but not limited to, statements regarding the expected benefits resulting from the Company's rebranding of its Payzerware products in the U.S. Any statements in this press release that are not statements of historical facts are forward-looking statements. When used in this

press release, the words “anticipate,” “believe,” “continue,” “could,” “estimate,” “expect,” “intend,” “may,” “plan,” “project,” “will,” “positions,” “confidence,” and similar expressions are intended to identify forward-looking statements, although not all forward-looking statements contain such words. Forward-looking statements relate to our future plans, objectives, expectations, and intentions and are not historical facts and accordingly involve known and unknown risks and uncertainties and other factors that may cause the actual results or performance to be materially different from future results or performance expressed or implied by these forward-looking statements, including the ability of the Company and its customers to realize the expected benefits of the Company’s rebranding of Payzerware in the U.S. and the Company’s ability to successfully rebrand the Payzerware products; as well as other risks and uncertainties identified in Item 1A of our Annual Report on Form 10-K for the year ended December 31, 2024, filed with the Securities and Exchange Commission on February 20, 2025, and Quarterly Report on Form 10-Q for the quarter ended June 30, 2025, filed with the Securities and Exchange Commission on July 24, 2025 and subsequent filings with the Securities and Exchange Commission. The forward-looking statements speak only as of the date of this press release and undue reliance should not be placed on these statements. The Company disclaims any obligation to update any forward-looking statements as a result of new information, future events, or otherwise.

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